ACCESS

management
corporation

[school] *results*
S U R V E Y S

Summary Report

for

Olivet Christian College

Survey name: SRS - Parent - Olivet Christian College 2010

Dates conducted: 24 May 2010 to 4 June 2010

Contents

1. Foreword

Access Management Corporation is delighted to provide Olivet Christian College with the following report which summarises the findings of the School Results Survey (SRS) for parents undertaken between 24 May 2010 and 4 June 2010. This report reviews the effectiveness of your current strategies and addresses the following key questions (and more):

- **What does our parent base look like?**
- **How do our parents rate our performance in key areas?**
- **What strategies could give us an edge in attracting and retaining students?**

This report provides a summarised view of the results from the SRS. Other available reporting options from Access Management Corporation include:

- **Comprehensive School Report** - Comprehensive summary of survey results by statements
- **Parent Feedback Report** - Brief summary of survey results for parents
- **School Comparison Report** - Summary of survey results compared to previous surveys (if available)
- **PowerPoint presentation** - PowerPoint presentation of survey results
- **Excel spreadsheet** - Excel spreadsheet containing survey data

The process of conducting this survey has created an expectation amongst parents that Olivet Christian College will provide feedback on the outcomes of the survey. To assist in this regard, we would recommend emailing the Parent Feedback Report to your parents.

Access Management Corporation encourages you to review the report findings carefully and consider how you may be able to enhance the benefits from conducting this survey. If Olivet Christian College would benefit from independent assistance in:

- presenting the results of the survey to respondents
- reporting on the outcomes of the survey and their implications to the school leadership team
- developing strategies to address issues of concern
- developing parent relationship programs

or to obtain any further reports, please contact Jenny Eager, Senior HR & Education Consultant at Access Management Corporation on:

phone: +61 7 3393 2833

email: **jeager@accessmc.com.au**

2. Executive Summary

Access Management Corporation conducted a School Results Survey for Olivet Christian College commencing 24 May 2010 and concluding 4 June 2010.

Survey responses were received from 36 out of a total of 39 eligible respondents. This equates to a response rate of 92%.

Olivet Christian College recorded an overall satisfaction score of 83% (4.17 out of 5).

- Best practice areas include: Teaching Standards, Leadership & Direction, Values & Culture, Learning Environment, School Communication, Parent Engagement, Reporting, Resources & Facilities, Student Engagement, Behaviour Management, General, Student Transition.
- Fair to good areas include: Curriculum, Homework, Co-curriculum, Learning & Extension.

The highest and lowest satisfaction score in each parent segment has been identified as follows:

Highest		**Lowest**	
• Age Bracket:	<40 yrs	• Age Bracket:	40-49 yrs
• Distance from School:	<2 km	• Distance from School:	11-20 km
• Education:	University	• Employment Status:	Business Owner
• Employment Status:	Not Employed	• Enrolment Period:	7-9 yrs
• Enrolment Period:	2-3 yrs	• Enrolment Source:	Open day/expo
• Enrolment Source:	Advert/marketing	• Gender:	Male
• Gender:	Female	• Student Number:	3
• Student Number:	4+	• Education:	Postgraduate, Technical College
• School Sector:	Alpha	• School Sector:	>1 School Sector

The response rate to open ended questions is summarised as follows:

- 27 responses were received to the question: "What do you like about Olivet Christian College?"
- 20 responses were received to the question: "What would you like to see improved at Olivet Christian College?"

(Please refer to the Comprehensive School Report for detailed responses to all open ended questions.)

Reviewing and analysing the results of this survey will allow Olivet Christian College to ascertain whether its current strategies are effective and what the key issues are for parents. This will provide Olivet Christian College with a clear indication of where to focus efforts in order to improve student attraction, engagement and retention.

3. Background

The following section explains how the survey was conducted, how results were scored and how to best interpret the report.

3.1 Survey Methodology

The survey contained two components: School Strategies and Parent Engagement.

Olivet Christian College management provided responses to the 'School Strategies' component while parents were asked to provide responses to the 'Parent Engagement' component.

Information regarding the survey was distributed to Olivet Christian College's parents detailing how to complete the survey online through Access Management Corporation's secure website. To encourage parents to provide honest feedback, this communication outlined the confidentiality of individual responses. In addition, to encourage a high level of participation, regular email reminders were forwarded to parents until they completed the survey or until the survey closing date.

The SRS for Olivet Christian College contained 35 standard statements and Olivet Christian College elected to include 2 additional custom statements. All statements had 6 possible responses which were scored as follows:

• Strongly Agree (5)　　• Agree (4)　　• Neutral (3)　　• Disagree (2)　　• Strongly Disagree (1)　　• N/A (-)

The 'Not Applicable' option enabled parents to opt out of responding to a statement that had no applicability to them. 'Not Applicable' responses were not included in the calculation of summary results.

The key areas in which parent feedback was sought include:

• Values & Culture
• Leadership & Direction
• School Communication
• Curriculum
• Co-curriculum
• Learning & Extension

• Teaching Standards
• Learning Environment
• Homework
• Reporting
• Parent Engagement

• Behaviour Management
• General
• Resources & Facilities
• Student Engagement
• Student Transition

3.2   Report

The report comprises 3 sections:

• Section 1 - School Strategies

• Section 2 - Parent Demographics

• Section 3 - Responses by School Segmentation and Key Area

Throughout the report, results have been colour coded.

4 - 5	An excellent outcome that indicates a real commitment on behalf of the organisation to address this issue in a tangible and relevant manner. Maintain vigilance and continue to adapt to the changing nature of the school environment.
3 - 4	A fair to good score that reflects a level of satisfaction on this issue. However, it falls short of a 'educator of choice' outcome. Continual and increased focus on this issue is recommended.
2 - 3	A poor result that suggests a core level of underlying dissatisfaction on this issue. Investigation and corrective action required.
1 - 2	There are significant issues for concern. This score reflects an unhealthy disconnect on this issue between the current situation and the needs and/or expectations of parents. Major corrective action required.

Note: Variance is the percentage difference between the average score recorded for a survey segment or statement and the overall survey average (rounded to a whole number).

4. Section 1 - School Strategies

This section of the SRS report provides information on the school strategies employed by Olivet Christian College.

School Strategies Currently Employed by Olivet Christian College		
Communication	Monthly (or more frequent) newsletters - hardcopy	YES
	Monthly (or more frequent) newsletters - electronic	YES
	Parent/teacher interviews (at least 2 per year)	YES
	Professional and up to date website	YES
Competitions	Interschool academic competitions	YES
	Interschool co-curricular competitions	YES
	Public performing arts concerts (at least annually)	YES
Events	Annual awards and speech nights	YES
	Affiliated religious/belief celebrations	YES
	Annual open days	YES
Facilities	Dedicated bus service	YES
	Volunteer building fund	YES
	Scholarships	YES
	Internal uniform shop	YES
	Centrally co-ordinated student resource/stationery packs	YES
	Class sizes capped	YES
Planning	Current school strategic plan	YES
Programs	Outdoor education program	YES
	Student leadership/mentoring program	YES
	Accelerated learning program	YES
	Study skills program	YES
	Community program	YES

| Other School Strategies Currently Employed by Olivet Christian College |
|---|
| Character development |
| Christian teaching |

School Strategies Not Employed by Olivet Christian College		
Associations	Alumni association	NO
	Parent association	NO

School Strategies Not Employed by Olivet Christian College		
Communication	Online access to general correspondence	NO
	Online access to curriculum and assessments	NO
	Year level information evenings	NO
	Parent education programs e.g. behaviour management, teaching, reading	NO
Competitions	Participation in school expos	NO
Events	Annual parents, grandparents and friends day/s	NO
	Regular fundraising activities/events	NO
Facilities	Personal student computers	NO
	Book hire scheme	NO
	Optional out of class tutorials	NO
	Canteen (health food focus)	NO
Planning	Current marketing & PR plan	NO
Programs	Co-curricular programs e.g. chess club, debating teams, sporting clubs	NO
	Before school care program	NO
	After school care program	NO
	International student program	NO
	Transition program	NO
	Peer support program	NO
	Speed reading program	NO
Staffing	Dedicated business development manager	NO
	Dedicated guidance officer/psychologist/counsellor	NO
	Dedicated extension teacher	NO
	Dedicated learning support teacher	NO
	Dedicated ESL teacher	NO
	Dedicated behaviour management teacher	NO
	Visiting specialist teachers e.g. vision, hearing, physical, speech	NO

5. Section 2 - Parent Demographics

This section of the report provides insight into the surveyed demographic. The most and least satisfied segment of each demographic is highlighted. To protect anonymity, segments containing responses of only 1 parent are not highlighted.

5.1 Parents by Gender and Age Bracket
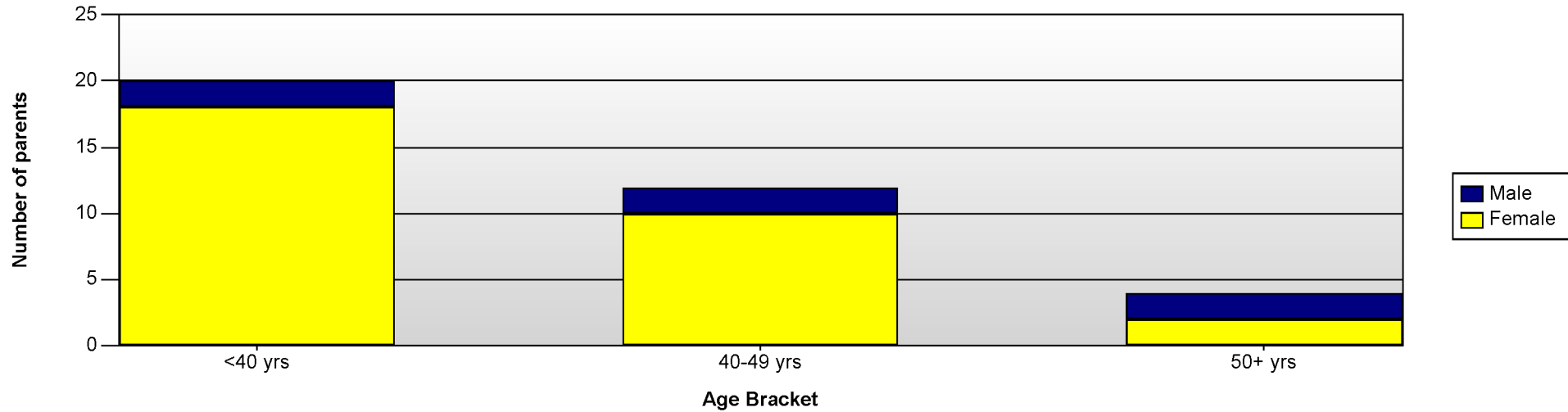
Age Bracket	Male	Female	Total	%
<40 yrs	2	18	20	56%
40-49 yrs	2	10	12	33%
50+ yrs	2	2	4	11%
Total	6	30	36	
%	17%	83%		

■ (green) Parents selecting the gender group 'Male' and age bracket '<40 yrs' recorded the highest satisfaction score of 95% (4.74 out of 5).

■ (blue) Parents selecting the gender group 'Male' and age bracket '40-49 yrs' recorded the lowest satisfaction score of 69% (3.47 out of 5).

5.2 Parents by Employment Status and Age Bracket
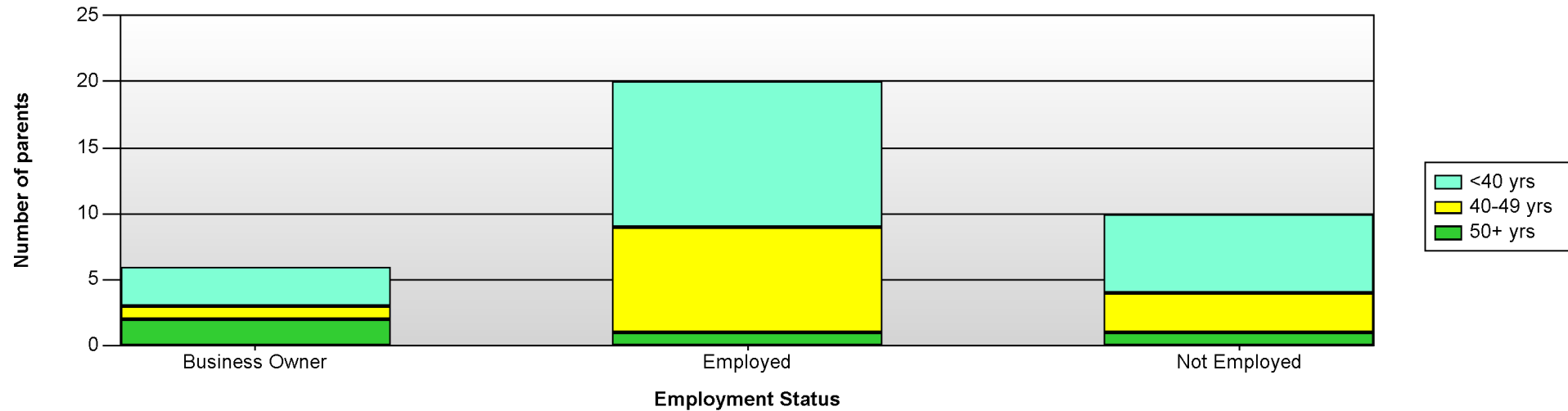
Employment Status	<40 yrs	40-49 yrs	50+ yrs	Total	%
Business Owner	3	1	2	6	17%
Employed	11	8	1	20	56%
Not Employed	6	3	1	10	28%
Total	20	12	4	36	
%	56%	33%	11%		

Parents selecting the employment status 'Not Employed' and age bracket '<40 yrs' recorded the highest satisfaction score of 87% (4.36 out of 5).

Parents selecting the employment status 'Business Owner' and age bracket '50+ yrs' recorded the lowest satisfaction score of 76% (3.8 out of 5).

5.3 Parents by Enrolment Source and Education Level
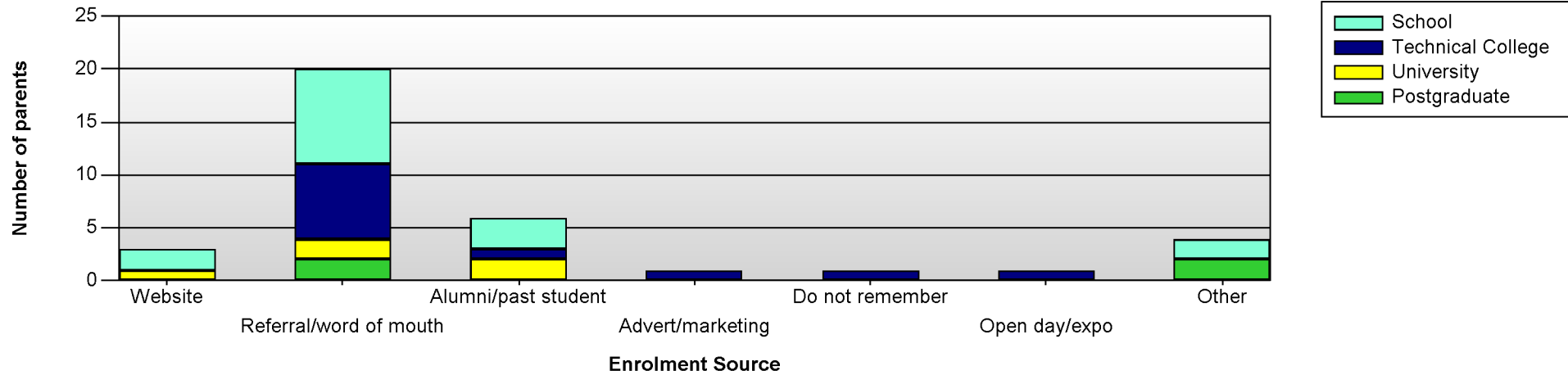
Enrolment Source	School	Technical College	University	Post graduate	Total	%
Website	2		1		3	8%
Referral/word of mouth	9	7	2	2	20	56%
Alumni/past student	3	1	2		6	17%
Advert/marketing		1			1	3%
Do not remember		1			1	3%
Open day/expo		1			1	3%
Other	2			2	4	11%
Total	16	11	5	4	36	
%	44%	31%	14%	11%		

Parents selecting the enrolment source 'Website' and education level 'School' recorded the highest satisfaction score of 92% (4.6 out of 5).

Parents selecting the enrolment source 'Referral/word of mouth' and education level 'Postgraduate' recorded the lowest satisfaction score of 72% (3.6 out of 5).

5.4 Parents by Student Number and Enrolment Period

Note: Student Number is the number of students at the school from the same family.
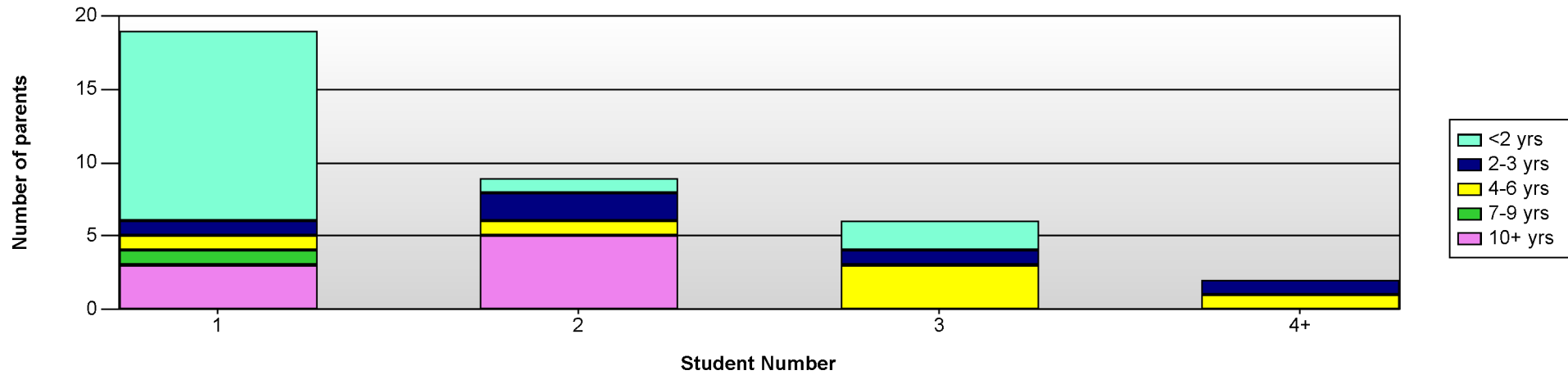
Student Number	<2 yrs	2-3 yrs	4-6 yrs	7-9 yrs	10+ yrs	Total	%
1	13	1	1	1	3	19	53%
2	1	2	1		5	9	25%
3	2	1	3			6	17%
4+		1	1			2	6%
Total	16	5	6	1	8	36	
%	44%	14%	17%	3%	22%		

Parents selecting the student number '2' and enrolment period '2-3 yrs' recorded the highest satisfaction score of 92% (4.59 out of 5).

Parents selecting the student number '3' and enrolment period '4-6 yrs' recorded the lowest satisfaction score of 75% (3.77 out of 5).

5.5 Parents by Distance from School and Enrolment Period
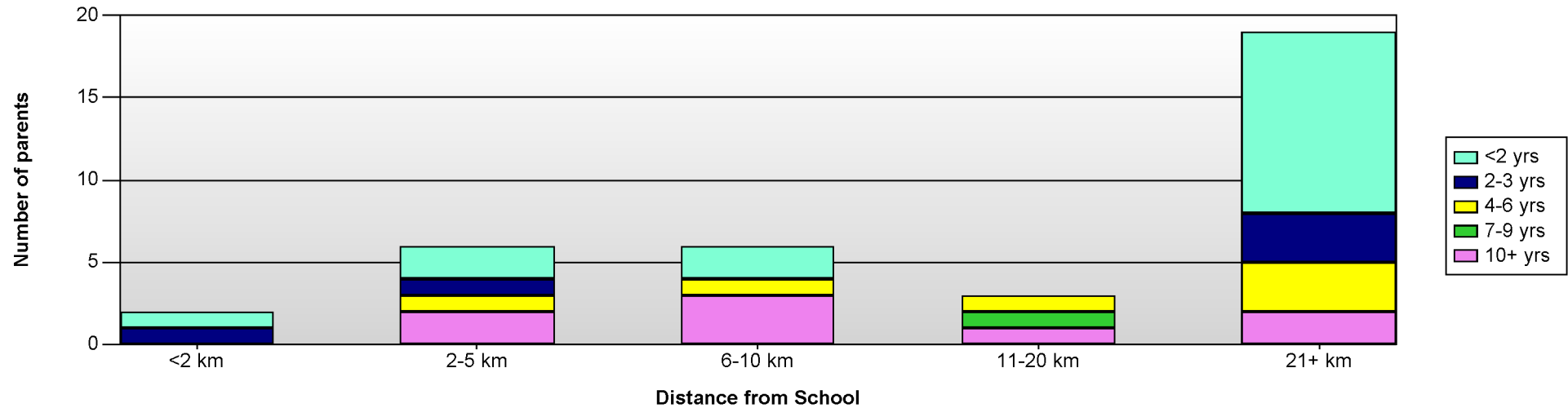
Distance from School	<2 yrs	2-3 yrs	4-6 yrs	7-9 yrs	10+ yrs	Total	%
<2 km	1	1				2	6%
2-5 km	2	1	1		2	6	17%
6-10 km	2		1		3	6	17%
11-20 km				1	1	1	3	8%
21+ km	11	3	3		2	19	53%
Total	16	5	6	1	8	36	
%	44%	14%	17%	3%	22%		

Parents selecting the distance from school '21+ km' and enrolment period '2-3 yrs' recorded the highest satisfaction score of 89% (4.46 out of 5).

Parents selecting the distance from school '6-10 km' and enrolment period '10+ yrs' recorded the lowest satisfaction score of 74% (3.7 out of 5).

5.6 Parents by School Sector and Enrolment Period
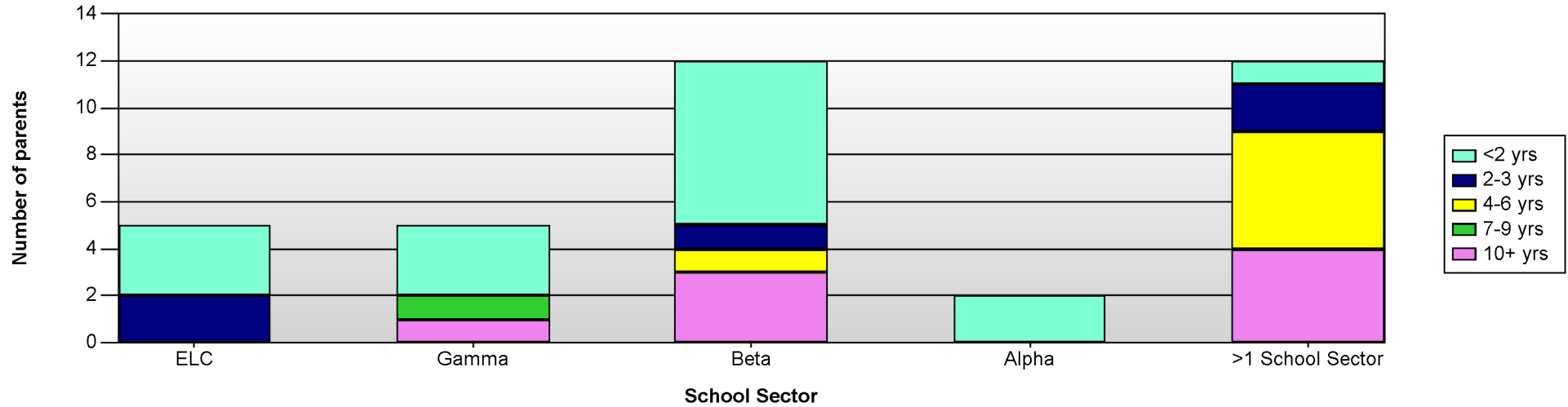
School Sector	<2 yrs	2-3 yrs	4-6 yrs	7-9 yrs	10+ yrs	Total	%
ELC	3	2				5	14%
Gamma	3			1	1	5	14%
Beta	7	1	1		3	12	33%
Alpha	2					2	6%
>1 School Sector	1	2	5		4	12	33%
Total	16	5	6	1	8	36	
%	44%	14%	17%	3%	22%		

Parents selecting the school sector 'Gamma' and enrolment period '<2 yrs' recorded the highest satisfaction score of 94% (4.71 out of 5).

Parents selecting the school sector '>1 School Sector' and enrolment period '2-3 yrs' recorded the highest satisfaction score of 94% (4.71 out of 5).

Parents selecting the school sector '>1 School Sector' and enrolment period '4-6 yrs' recorded the lowest satisfaction score of 75% (3.75 out of 5).

5.7 Parents by School Sector and Gender
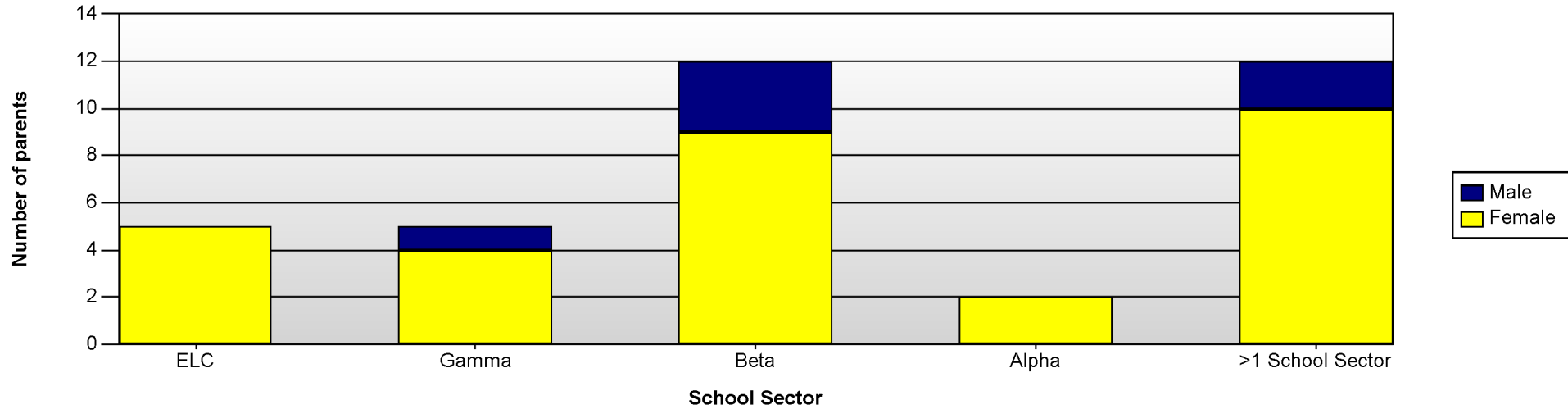
School Sector	Male	Female	Total	%
ELC		5	5	*14%*
Gamma	1	4	5	*14%*
Beta	3	9	12	*33%*
Alpha		2	2	*6%*
>1 School Sector	2	10	12	*33%*
Total	6	30	36	
%	*17%*	*83%*		

Female parents selecting the school sector segment of 'Alpha' recorded the highest satisfaction score of 92% (4.59 out of 5).

Male parents selecting the school sector segment of '>1 School Sector' recorded the lowest satisfaction score of 75% (3.77 out of 5).

# 6. Section 3 - Responses by Segmentation and Key Area

6.1 Responses by Key Area Summary

This section of the report provides a summary of the total responses grouped by key area. Results are ranked from highest to lowest and compared to the average overall score. In the following tables, percentages highlighted in grey represent the lowest level of satisfaction within that segment.
Note: Percentages have been rounded to the nearest whole number.
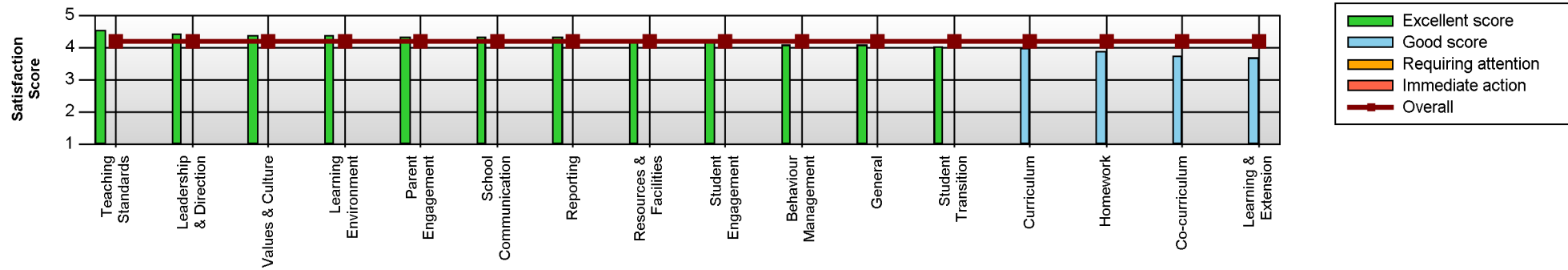
Key Area	Satisfaction	Overall	Variance
Teaching Standards	4.53	4.17	9%
Leadership & Direction	4.43	4.17	6%
Values & Culture	4.40	4.17	6%
Learning Environment	4.39	4.17	5%
Parent Engagement	4.35	4.17	4%
School Communication	4.35	4.17	4%
Reporting	4.34	4.17	4%
Resources & Facilities	4.20	4.17	1%
Student Engagement	4.19	4.17	0%
Behaviour Management	4.10	4.17	-2%
General	4.08	4.17	-2%
Student Transition	4.03	4.17	-3%
Curriculum	3.97	4.17	-5%
Homework	3.88	4.17	-7%
Co-curriculum	3.74	4.17	-10%
Learning & Extension	3.70	4.17	-11%

An excellent outcome that indicates a real commitment on behalf of the organisation to address this issue in a tangible and relevant manner. Maintain vigilance and continue to adapt to the changing nature of the school environment.

A fair to good score that reflects a level of satisfaction on this issue. However, it falls short of a 'educator of choice' outcome. Continual and increased focus on this issue is recommended.

A poor result that suggests a core level of underlying dissatisfaction on this issue. Investigation and corrective action required.

There are significant issues for concern. This score reflects an unhealthy disconnect on this issue between the current situation and the needs and/or expectations of parents. Major corrective action required.

Key Outcomes

• Olivet Christian College recorded an overall satisfaction score of 83% (4.17 out of 5).

• Best practice areas include: Teaching Standards, Leadership & Direction, Values & Culture, Learning Environment, School Communication, Parent Engagement, Reporting, Resources & Facilities, Student Engagement, Behaviour Management, General, Student Transition.

• Fair to good areas include: Curriculum, Homework, Co-curriculum, Learning & Extension.

6.2 Responses by Key Area and Gender
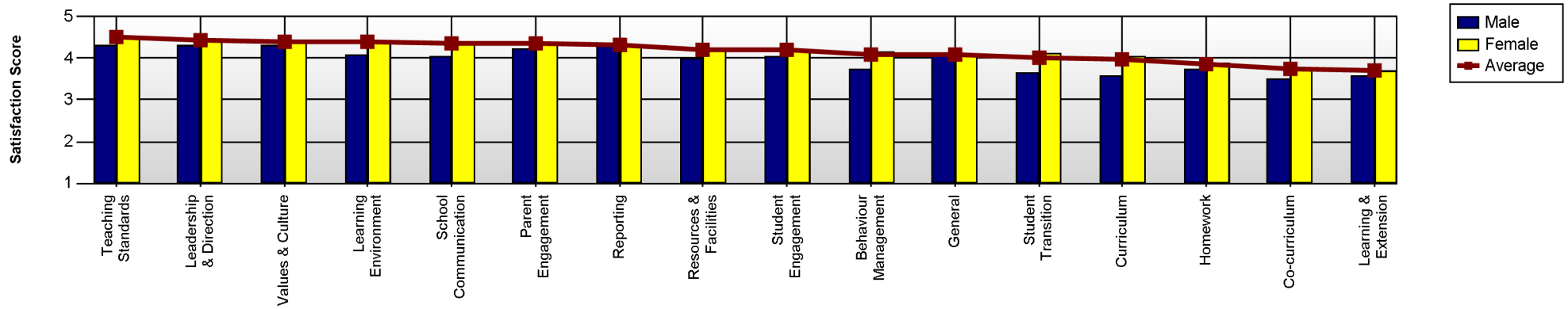
Key Area	Avg	Male		Female	
		Score	Var %	Score	Var %
Teaching Standards	4.53	4.33	-4 %	4.57	1 %
Leadership & Direction	4.43	4.33	-2 %	4.44	0 %
Values & Culture	4.40	4.33	-2 %	4.42	0 %
Learning Environment	4.39	4.08	-7 %	4.45	1 %
Parent Engagement	4.35	4.23	-3 %	4.38	1 %
School Communication	4.35	4.04	-7 %	4.41	1 %
Reporting	4.34	4.33	0 %	4.34	0 %
Resources & Facilities	4.20	4.00	-5 %	4.24	1 %
Student Engagement	4.19	4.06	-3 %	4.22	1 %
Behaviour Management	4.10	3.75	-9 %	4.17	2 %
General	4.08	4.08	0 %	4.08	0 %
Student Transition	4.03	3.67	-9 %	4.13	2 %
Curriculum	3.97	3.58	-10 %	4.05	2 %
Homework	3.88	3.75	-3 %	3.90	1 %
Co-curriculum	3.74	3.50	-6 %	3.79	1 %
Learning & Extension	3.70	3.58	-3 %	3.72	1 %
Overall Score	**4.17**	**3.98**	**-5 %**	**4.21**	**1 %**

Legend   ▇ Excellent score   ▇ Good score   ▇ Requires attention   ▇ Immediate action

Key Outcomes

• Parents selecting 'Female' recorded the highest satisfaction score; parents selecting 'Male' recorded the lowest satisfaction score.

• Parents selecting 'Male' are least satisfied in the 'Curriculum' area.

6.3 Responses by Key Area and Age Bracket
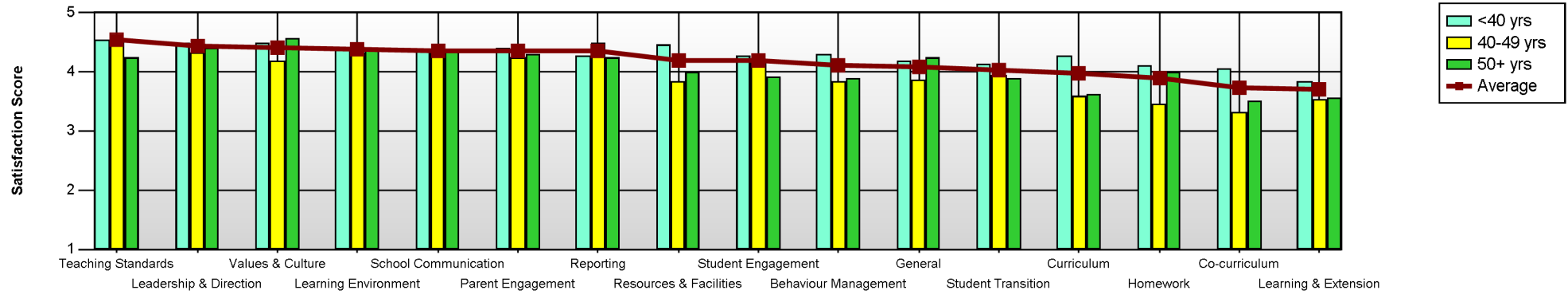
| Key Area	Avg	<40 yrs		40-49 yrs		50+ yrs	
		Score	Var %	Score	Var %	Score	Var %
Teaching Standards	4.53	4.55	0 %	4.58	1 %	4.25	-6 %
Leadership & Direction	4.43	4.48	1 %	4.33	-2 %	4.42	0 %
Values & Culture	4.40	4.50	2 %	4.19	-5 %	4.56	4 %
Learning Environment	4.39	4.42	1 %	4.33	-1 %	4.38	0 %
Parent Engagement	4.35	4.42	2 %	4.25	-2 %	4.30	-1 %
School Communication	4.35	4.35	0 %	4.33	0 %	4.36	0 %
Reporting	4.34	4.26	-2 %	4.50	4 %	4.25	-2 %
Resources & Facilities	4.20	4.47	7 %	3.83	-9 %	4.00	-5 %
Student Engagement	4.19	4.26	2 %	4.17	0 %	3.92	-7 %
Behaviour Management	4.10	4.31	5 %	3.83	-7 %	3.88	-5 %
General	4.08	4.18	2 %	3.86	-5 %	4.25	4 %
Student Transition	4.03	4.13	3 %	3.95	-2 %	3.88	-4 %
Curriculum	3.97	4.28	8 %	3.58	-10 %	3.63	-9 %
Homework	3.88	4.10	6 %	3.46	-11 %	4.00	3 %
Co-curriculum	3.74	4.05	8 %	3.33	-11 %	3.50	-6 %
Learning & Extension	3.70	3.83	3 %	3.54	-4 %	3.57	-3 %
Overall Score	4.17	4.29	3 %	4.00	-4 %	4.07	-2 %

Legend ▮ Excellent score ▮ Good score ▮ Requires attention ▮ Immediate action

Key Outcomes

• Parents selecting '<40 yrs' recorded the highest satisfaction score; parents selecting '40-49 yrs' recorded the lowest satisfaction score.

• Parents selecting '<40 yrs' are least satisfied in the 'Reporting' area; parents selecting '40-49 yrs' are least satisfied in the 'Co-curriculum' area; parents selecting '50+ yrs' are least satisfied in the 'Curriculum' area.

6.4 Responses by Key Area and Employment Status
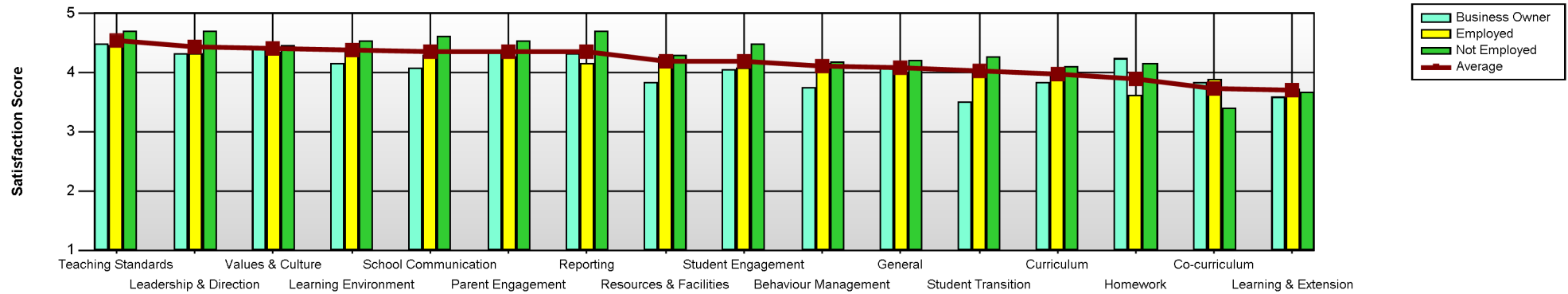
Key Area	Avg	Business Owner		Employed		Not Employed	
		Score	Var %	Score	Var %	Score	Var %
Teaching Standards	4.53	4.50	-1 %	4.45	-2 %	4.70	4 %
Leadership & Direction	4.43	4.33	-2 %	4.32	-3 %	4.70	6 %
Values & Culture	4.40	4.42	0 %	4.36	-1 %	4.47	2 %
Learning Environment	4.39	4.17	-5 %	4.38	0 %	4.55	4 %
Parent Engagement	4.35	4.37	0 %	4.26	-2 %	4.53	4 %
School Communication	4.35	4.09	-6 %	4.29	-1 %	4.62	6 %
Reporting	4.34	4.33	0 %	4.16	-4 %	4.70	8 %
Resources & Facilities	4.20	3.83	-9 %	4.26	2 %	4.30	2 %
Student Engagement	4.19	4.06	-3 %	4.08	-3 %	4.48	7 %
Behaviour Management	4.10	3.75	-9 %	4.15	1 %	4.20	2 %
General	4.08	4.08	0 %	4.00	-2 %	4.22	4 %
Student Transition	4.03	3.50	-13 %	4.06	1 %	4.28	6 %
Curriculum	3.97	3.83	-3 %	3.95	-1 %	4.11	3 %
Homework	3.88	4.25	10 %	3.63	-7 %	4.15	7 %
Co-curriculum	3.74	3.83	2 %	3.89	4 %	3.40	-9 %
Learning & Extension	3.70	3.60	-3 %	3.73	1 %	3.68	0 %
Overall Score	4.17	**4.06**	**-3 %**	**4.12**	**-1 %**	**4.32**	**4 %**

Legend ▇ Excellent score ▇ Good score ▇ Requires attention ▇ Immediate action

Key Outcomes

• Parents selecting 'Not Employed' recorded the highest satisfaction score; parents selecting 'Business Owner' recorded the lowest satisfaction score.

• Parents selecting 'Business Owner' are least satisfied in the 'Student Transition' area; parents selecting 'Employed' are least satisfied in the 'Homework' area; parents selecting 'Not Employed' are least satisfied in the 'Co-curriculum' area.

6.5 Responses by Key Area and Education Level
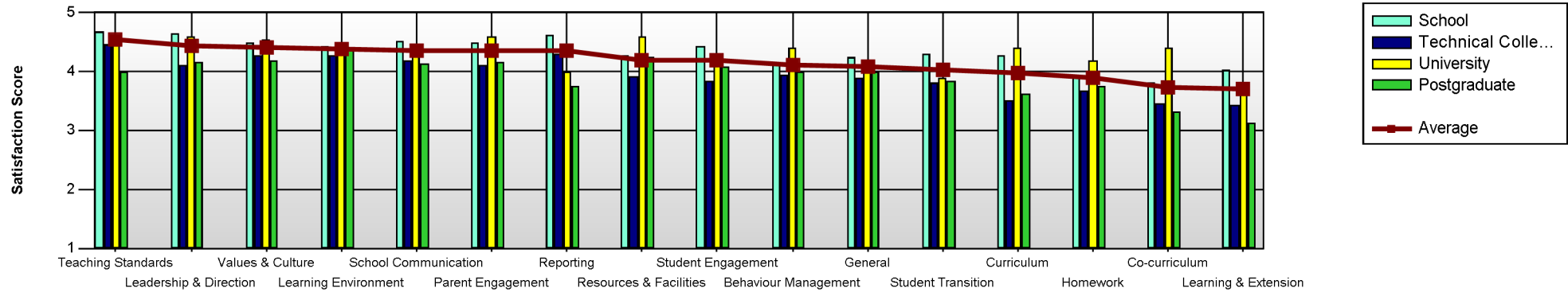
Key Area	Avg	School		Technical College		University		Postgraduate	
		Score	Var %	Score	Var %	Score	Var %	Score	Var %
Teaching Standards	4.53	4.69	3 %	4.45	-2 %	4.60	2 %	4.00	-12 %
Leadership & Direction	4.43	4.65	5 %	4.12	-7 %	4.60	4 %	4.17	-6 %
Values & Culture	4.40	4.50	2 %	4.27	-3 %	4.55	3 %	4.19	-5 %
Learning Environment	4.39	4.44	1 %	4.27	-3 %	4.50	3 %	4.38	0 %
Parent Engagement	4.35	4.49	3 %	4.11	-5 %	4.60	6 %	4.15	-5 %
School Communication	4.35	4.51	4 %	4.19	-4 %	4.35	0 %	4.13	-5 %
Reporting	4.34	4.63	7 %	4.30	-1 %	4.00	-8 %	3.75	-14 %
Resources & Facilities	4.20	4.27	2 %	3.91	-7 %	4.60	10 %	4.25	1 %
Student Engagement	4.19	4.43	6 %	3.84	-8 %	4.27	2 %	4.08	-3 %
Behaviour Management	4.10	4.13	1 %	3.95	-4 %	4.40	7 %	4.00	-2 %
General	4.08	4.24	4 %	3.89	-4 %	4.00	-2 %	4.00	-2 %
Student Transition	4.03	4.31	7 %	3.80	-6 %	3.88	-4 %	3.83	-5 %
Curriculum	3.97	4.26	7 %	3.50	-12 %	4.40	11 %	3.63	-9 %
Homework	3.88	3.94	1 %	3.68	-5 %	4.20	8 %	3.75	-3 %
Co-curriculum	3.74	3.81	2 %	3.45	-8 %	4.40	18 %	3.33	-11 %
Learning & Extension	3.70	4.03	9 %	3.43	-7 %	3.75	1 %	3.13	-16 %
Overall Score	4.17	**4.33**	**4 %**	**3.95**	**-5 %**	**4.32**	**4 %**	**3.92**	**-6 %**

Legend ▇ Excellent score ▇ Good score ▇ Requires attention ▇ Immediate action

Key Outcomes

• Parents selecting 'School' recorded the highest satisfaction score; parents selecting 'Postgraduate' recorded the lowest satisfaction score.

• Parents selecting 'Technical College' are least satisfied in the 'Curriculum' area; parents selecting 'University' are least satisfied in the 'Reporting' area; parents selecting 'Postgraduate' are least satisfied in the 'Learning & Extension' area.

## 6.6 Responses by Key Area and Number of Students per Family
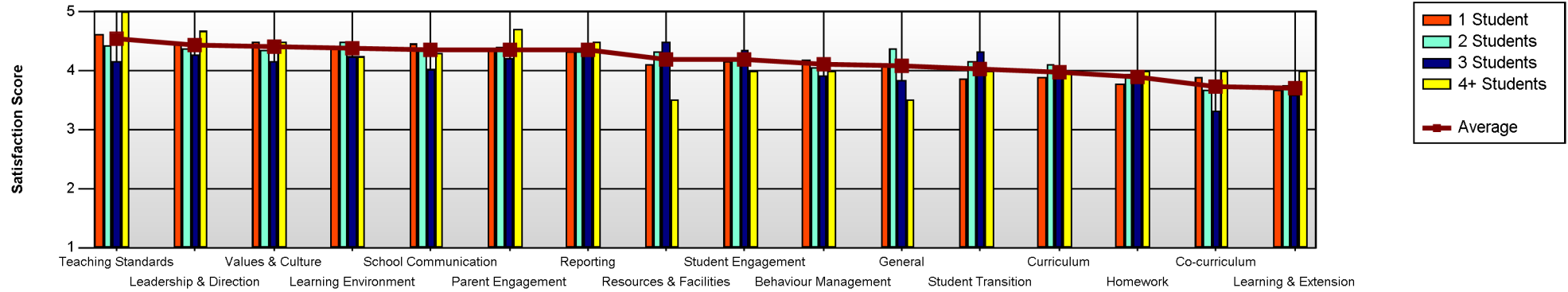
Key Area	Avg	1 Student		2 Students		3 Students		4+ Students	
		Score	Var %	Score	Var %	Score	Var %	Score	Var %
Teaching Standards	4.53	4.63	2 %	4.44	-2 %	4.17	-8 %	5.00	10 %
Leadership & Direction	4.43	4.47	1 %	4.37	-1 %	4.28	-3 %	4.67	5 %
Values & Culture	4.40	4.49	2 %	4.36	-1 %	4.17	-5 %	4.50	2 %
Learning Environment	4.39	4.39	0 %	4.50	3 %	4.25	-3 %	4.25	-3 %
Parent Engagement	4.35	4.34	0 %	4.40	1 %	4.21	-3 %	4.70	8 %
School Communication	4.35	4.45	2 %	4.34	0 %	4.04	-7 %	4.29	-1 %
Reporting	4.34	4.33	0 %	4.33	0 %	4.33	0 %	4.50	4 %
Resources & Facilities	4.20	4.11	-2 %	4.33	3 %	4.50	7 %	3.50	-17 %
Student Engagement	4.19	4.15	-1 %	4.22	1 %	4.35	4 %	4.00	-5 %
Behaviour Management	4.10	4.19	2 %	4.06	-1 %	3.92	-4 %	4.00	-2 %
General	4.08	4.09	0 %	4.38	7 %	3.83	-6 %	3.50	-14 %
Student Transition	4.03	3.86	-4 %	4.17	3 %	4.33	8 %	4.00	-1 %
Curriculum	3.97	3.89	-2 %	4.11	4 %	4.00	1 %	4.00	1 %
Homework	3.88	3.79	-2 %	3.94	2 %	4.00	3 %	4.00	3 %
Co-curriculum	3.74	3.89	4 %	3.67	-2 %	3.33	-11 %	4.00	7 %
Learning & Extension	3.70	3.67	-1 %	3.76	2 %	3.58	-3 %	4.00	8 %
Overall Score	**4.17**	**4.17**	**0 %**	**4.21**	**1 %**	**4.08**	**-2 %**	**4.18**	**0 %**

Legend: ▇ Excellent score   ▇ Good score   ▇ Requires attention   ▇ Immediate action

Key Outcomes

• Parents selecting '2 students' recorded the highest satisfaction score; parents selecting '3 students' recorded the lowest satisfaction score.

• Parents selecting '1 student' are least satisfied in the 'Student Transition' area; parents selecting '2 students' are least satisfied in the 'Co-curriculum' area; parents selecting '3 students' are least satisfied in the 'Co-curriculum' area; parents selecting '4+ students' are least satisfied in the 'Resources & Facilities' area.

6.7 Responses by Key Area and Enrolment Period
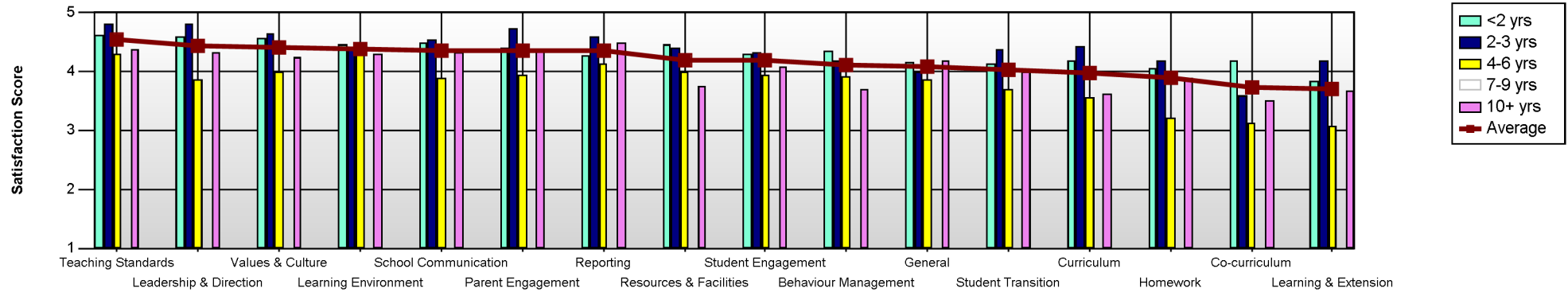
Key Area	Avg	<2 yrs		2-3 yrs		4-6 yrs		10+ yrs	
		Score	Var %	Score	Var %	Score	Var %	Score	Var %
Teaching Standards	4.53	4.63	2 %	4.80	6 %	4.29	-5 %	4.38	-3 %
Leadership & Direction	4.43	4.60	4 %	4.80	8 %	3.86	-13 %	4.33	-2 %
Values & Culture	4.40	4.58	4 %	4.65	6 %	4.00	-9 %	4.25	-3 %
Learning Environment	4.39	4.47	2 %	4.40	0 %	4.29	-2 %	4.31	-2 %
Parent Engagement	4.35	4.41	1 %	4.72	9 %	3.94	-9 %	4.38	1 %
School Communication	4.35	4.48	3 %	4.55	5 %	3.89	-11 %	4.33	0 %
Reporting	4.34	4.27	-2 %	4.60	6 %	4.14	-5 %	4.50	4 %
Resources & Facilities	4.20	4.47	6 %	4.40	5 %	4.00	-5 %	3.75	-11 %
Student Engagement	4.19	4.30	3 %	4.33	3 %	3.95	-6 %	4.09	-2 %
Behaviour Management	4.10	4.35	6 %	4.20	2 %	3.93	-4 %	3.69	-10 %
General	4.08	4.17	2 %	4.00	-2 %	3.86	-5 %	4.19	3 %
Student Transition	4.03	4.13	2 %	4.38	9 %	3.69	-8 %	4.00	-1 %
Curriculum	3.97	4.19	5 %	4.44	12 %	3.57	-10 %	3.63	-9 %
Homework	3.88	4.06	5 %	4.20	8 %	3.21	-17 %	3.88	0 %
Co-curriculum	3.74	4.20	12 %	3.60	-4 %	3.14	-16 %	3.50	-6 %
Learning & Extension	3.70	3.85	4 %	4.20	14 %	3.07	-17 %	3.67	-1 %
Overall Score	**4.17**	**4.32**	**4 %**	**4.39**	**5 %**	**3.80**	**-9 %**	**4.06**	**-3 %**

Legend: ▇ Excellent score ▇ Good score ▇ Requires attention ▇ Immediate action

Key Outcomes

• Parents selecting '2-3 yrs' recorded the highest satisfaction score; parents selecting '4-6 yrs' recorded the lowest satisfaction score.

• Parents selecting '<2 yrs' are least satisfied in the 'Reporting' area; parents selecting '2-3 yrs' are least satisfied in the 'Co-curriculum' area; parents selecting '4-6 yrs' are least satisfied in the 'Homework' area; parents selecting '10+ yrs' are least satisfied in the 'Resources & Facilities' area.

6.8 Responses by Key Area and Distance from School
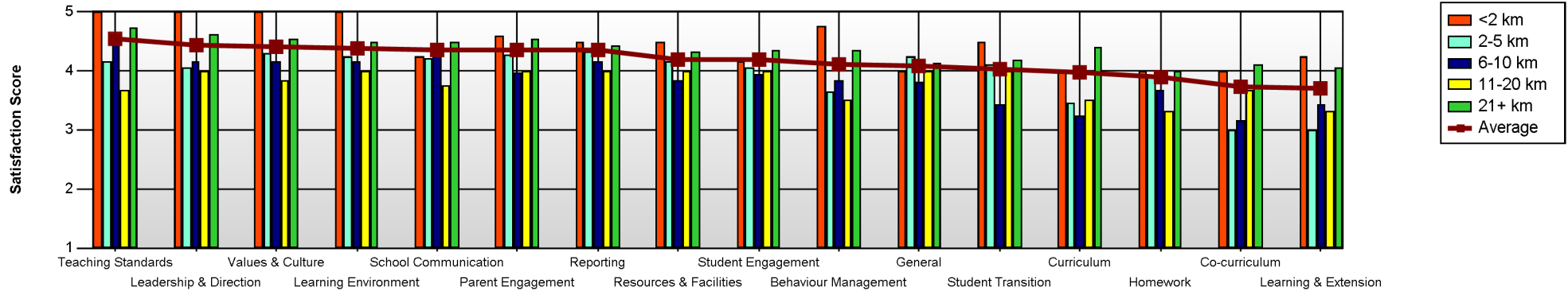
Key Area	Avg	<2 km		2-5 km		6-10 km		11-20 km		21+ km	
		Score	Var %	Score	Var %	Score	Var %	Score	Var %	Score	Var %
Teaching Standards	4.53	5.00	10 %	4.17	-8 %	4.50	-1 %	3.67	-19 %	4.74	5 %
Leadership & Direction	4.43	5.00	13 %	4.06	-8 %	4.17	-6 %	4.00	-10 %	4.63	5 %
Values & Culture	4.40	5.00	14 %	4.29	-2 %	4.17	-5 %	3.83	-13 %	4.54	3 %
Learning Environment	4.39	5.00	14 %	4.25	-3 %	4.17	-5 %	4.00	-9 %	4.50	3 %
Parent Engagement	4.35	4.60	6 %	4.27	-2 %	3.97	-9 %	4.00	-8 %	4.54	4 %
School Communication	4.35	4.25	-2 %	4.21	-3 %	4.38	1 %	3.75	-14 %	4.49	3 %
Reporting	4.34	4.50	4 %	4.33	0 %	4.17	-4 %	4.00	-8 %	4.44	2 %
Resources & Facilities	4.20	4.50	7 %	4.17	-1 %	3.83	-9 %	4.00	-5 %	4.33	3 %
Student Engagement	4.19	4.17	-1 %	4.06	-3 %	3.94	-6 %	4.00	-5 %	4.35	4 %
Behaviour Management	4.10	4.75	16 %	3.64	-11 %	3.83	-7 %	3.50	-15 %	4.34	6 %
General	4.08	4.00	-2 %	4.25	4 %	3.80	-7 %	4.00	-2 %	4.13	1 %
Student Transition	4.03	4.50	12 %	4.11	2 %	3.42	-15 %	4.00	-1 %	4.20	4 %
Curriculum	3.97	4.00	1 %	3.45	-13 %	3.25	-18 %	3.50	-12 %	4.42	11 %
Homework	3.88	4.00	3 %	3.92	1 %	3.67	-5 %	3.33	-14 %	4.00	3 %
Co-curriculum	3.74	4.00	7 %	3.00	-20 %	3.17	-15 %	3.67	-2 %	4.11	10 %
Learning & Extension	3.70	4.25	15 %	3.00	-19 %	3.42	-8 %	3.33	-10 %	4.06	10 %
Overall Score	**4.17**	**4.47**	**7 %**	**3.95**	**-5 %**	**3.87**	**-7 %**	**3.79**	**-9 %**	**4.36**	**5 %**

Legend   ▇ Excellent score   ▇ Good score   ▇ Requires attention   ▇ Immediate action

Key Outcomes

• Parents selecting '<2 km from school' recorded the highest satisfaction score; parents selecting '11-20 km from school' recorded the lowest satisfaction score.

• Parents selecting '<2 km' are least satisfied in the 'School Communication' area; parents selecting '2-5 km' are least satisfied in the 'Co-curriculum' area; parents selecting '6-10 km' are least satisfied in the 'Curriculum' area; parents selecting '11-20 km' are least satisfied in the 'Teaching Standards' area.

6.9 Responses by Key Area and School Sector
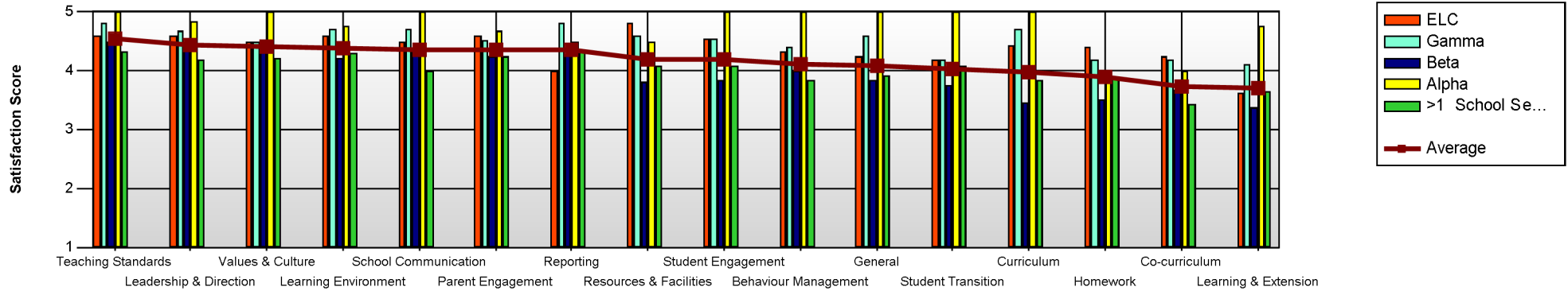
Key Area	Avg	ELC		Gamma		Beta		Alpha		>1 School Sector	
		Score	Var %	Score	Var %	Score	Var %	Score	Var %	Score	Var %
Teaching Standards	4.53	4.60	2 %	4.80	6 %	4.50	-1 %	5.00	10 %	4.33	-4 %
Leadership & Direction	4.43	4.60	4 %	4.67	5 %	4.42	0 %	4.83	9 %	4.19	-5 %
Values & Culture	4.40	4.50	2 %	4.50	2 %	4.42	0 %	5.00	14 %	4.21	-4 %
Learning Environment	4.39	4.60	5 %	4.70	7 %	4.21	-4 %	4.75	8 %	4.29	-2 %
Parent Engagement	4.35	4.60	6 %	4.52	4 %	4.25	-2 %	4.67	7 %	4.24	-3 %
School Communication	4.35	4.50	3 %	4.70	8 %	4.36	0 %	5.00	15 %	4.00	-8 %
Reporting	4.34	4.00	-8 %	4.80	11 %	4.27	-2 %	4.50	4 %	4.33	0 %
Resources & Facilities	4.20	4.80	14 %	4.60	10 %	3.82	-9 %	4.50	7 %	4.08	-3 %
Student Engagement	4.19	4.53	8 %	4.53	8 %	3.85	-8 %	5.00	19 %	4.09	-2 %
Behaviour Management	4.10	4.33	6 %	4.40	7 %	4.00	-2 %	5.00	22 %	3.83	-7 %
General	4.08	4.25	4 %	4.60	13 %	3.85	-6 %	5.00	23 %	3.92	-4 %
Student Transition	4.03	4.20	4 %	4.20	4 %	3.75	-7 %	5.00	24 %	4.09	1 %
Curriculum	3.97	4.44	12 %	4.70	18 %	3.46	-13 %	5.00	26 %	3.83	-3 %
Homework	3.88	4.40	13 %	4.20	8 %	3.50	-10 %	4.00	3 %	3.88	0 %
Co-curriculum	3.74	4.25	14 %	4.20	12 %	3.67	-2 %	4.00	7 %	3.42	-9 %
Learning & Extension	3.70	3.63	-2 %	4.10	11 %	3.38	-9 %	4.75	28 %	3.65	-1 %
Overall Score	**4.17**	**4.39**	**5 %**	**4.51**	**8 %**	**3.98**	**-4 %**	**4.75**	**14 %**	**4.02**	**-3 %**

Legend   ■ Excellent score   ■ Good score   ■ Requires attention   ■ Immediate action

Key Outcomes

• Parents selecting 'Alpha' recorded the highest satisfaction score; parents selecting 'Beta' recorded the lowest satisfaction score.

• Parents selecting 'ELC' are least satisfied in the 'Reporting' area; parents selecting 'Beta' are least satisfied in the 'Curriculum' area; parents selecting '>1 School Sector' are least satisfied in the 'Co-curriculum' area.