MYPCorporation

Olivet Christian College

Summary Report

Survey name: SRS - Parent - Olivet Christian College 2011

Dates conducted: 26 May 2011 to 8 June 2011

[school] *results*
S U R V E Y S

Contents

1. Foreword

MYP Corporation is delighted to provide Olivet Christian College with this Summary Report obtained from the results of the School Results Survey (SRS) for parents undertaken between 26 May 2011 and 8 June 2011. This report reviews the effectiveness of your current strategies and addresses the following key questions (and more):

• **What does our parent base look like?**

• **How do our parents rate our performance in key areas?**

• **What strategies could give us an edge in attracting and retaining students?**

This report provides a summarised view of the results from the SRS. Other available reporting options from MYP Corporation include:

• **Comprehensive Report**	- Comprehensive summary of survey results by statements
• **Parent Feedback Report**	- Brief summary of survey results for parents
• **School Comparison Report**	- Summary of survey results compared to previous surveys (if available)
• **Inter-school Comparison Report**	- Summary of survey results compared to results from other schools
• **PowerPoint presentation**	- PowerPoint presentation of survey results
• **Excel spreadsheet**	- Spreadsheet containing all survey data
• **Excel pivot table**	- Pivot table containing customised segmented survey data

The process of conducting this survey has created an expectation amongst parents that Olivet Christian College will provide feedback on the outcomes of the survey. To assist in this regard, we would recommend emailing the Parent Feedback Report to your parents.

MYP Corporation encourages you to review the report findings carefully and consider how you may be able to enhance the benefits from conducting this survey. To obtain additional reports, please contact Jenny Eager, Director - Operations & Education Services at MYP Corporation on:

phone: +61 7 3393 2833

email: **jeager@myyardstick.com**

web: **www.myyardstick.com**

2. Executive Summary

MYP Corporation conducted a School Results Survey for Olivet Christian College commencing 26 May 2011 and concluding 8 June 2011.

Olivet Christian College provides educational services to students from 49 families.

Survey responses were received from 31 out of a total of 39 eligible respondents. This equates to a response rate of 79.5%.

Olivet Christian College recorded an overall satisfaction score of 82% (4.08 out of 5).

- Best practice areas include: Learning Environment, Values & Culture, Teaching Standards, Leadership & Direction, School Communication, General, Parent Engagement, Student Engagement, Pastoral Care/Wellbeing, Reporting, Resources & Facilities.
- Fair to good areas include: Homework, Curriculum, Student Transition, Learning & Extension, Co-curriculum.

The highest and lowest satisfaction score in each parent segment has been identified as follows:

Highest		**Lowest**	
Gender:	Female	Gender:	Male
Age Bracket:	<40 yrs	Age Bracket:	40-49 yrs
Employment Status:	Not Employed	Employment Status:	Employed
Education:	School	Education:	University
Student Number:	3	Student Number:	2
Enrolment Period:	7-9 yrs	Enrolment Period:	4-6 yrs
Distance from School:	<2 km	Distance from School:	2-5 km
School Sector:	Primary	School Sector:	>1 School Sector

The response rate to open questions is summarised as follows:

- 1 response was received to the question: "Other enrolment sources"
- 25 responses were received to the question: "What do you like about Olivet Christian College?"
- 18 responses were received to the question: "What would you like to see improved at Olivet Christian College?"

(Please refer to the Comprehensive School Report for detailed responses to all open questions.)

Reviewing and analysing the results of this survey will allow Olivet Christian College to ascertain whether its current strategies are effective and what the key issues are for parents. This will provide Olivet Christian College with a clear indication of where to focus efforts in order to improve student attraction, engagement and retention.

3. Background

The following section explains how the survey was conducted, how results were scored and how to best interpret the report.

3.1   Survey Methodology

The survey contained two components: School Strategies and Parent Engagement.

Olivet Christian College management provided responses to the 'School Strategies' component while parents were asked to provide responses to the 'Parent Engagement' component. (Please refer to the Comprehensive Report for the 'School Strategies' component.)

Information regarding the survey was distributed to Olivet Christian College's parents detailing how to complete the survey online through MYP Corporation's secure website. To encourage parents to provide honest feedback, this communication outlined the confidentiality of individual responses. In addition, to encourage a high level of participation, regular email reminders were forwarded to parents until they completed the survey or until the survey closing date.

The SRS for Olivet Christian College contained 35 standard statements and Olivet Christian College elected to include 5 additional custom statements. All statements had 6 possible responses which were scored as follows:

- Strongly Agree (5)
- Agree (4)
- Neutral (3)
- Disagree (2)
- Strongly Disagree (1)
- N/A (-)

The 'Not Applicable' option enabled parents to opt out of responding to a statement that had no applicability to them. 'Not Applicable' responses were not included in the calculation of summary results.

The key areas in which parent feedback was sought include:

- Values & Culture
- Leadership & Direction
- School Communication
- Curriculum
- Co-curriculum
- Learning & Extension

- Teaching Standards
- Learning Environment
- Homework
- Reporting
- Parent Engagement

- Student Engagement
- Pastoral Care/Wellbeing
- Resources & Facilities
- Student Transition
- General

Note: To protect anonymity, segments containing feedback from only 1 respondent have been merged into the largest segment.

3.2   Report

The report comprises 2 sections:

• Section 1 - Parent Demographics

• Section 2 - Responses by School Segmentation and Key Area

Throughout the report, results have been colour coded.

4 - 5	An excellent outcome that indicates a real commitment on behalf of the organisation to address this issue in a tangible and relevant manner. Maintain vigilance and continue to adapt to the changing nature of the school environment.
3 - 4	A fair to good score that reflects a level of satisfaction on this issue. However, it falls short of an 'educator of choice' outcome. Continual and increased focus on this issue is recommended.
2 - 3	A poor result that suggests a core level of underlying dissatisfaction on this issue. Investigation and corrective action required.
1 - 2	There are significant issues for concern. This score reflects an unhealthy disconnect on this issue between the current situation and the needs and/or expectations of parents. Major corrective action required.

Note: Variance is the percentage difference between the average score recorded for a survey segment or statement and the overall survey average (rounded to a whole number).

4. Section 1 - Parent Demographics

This section of the report provides insight into the surveyed demographic. The most and least satisfied segment of each demographic is highlighted. To protect anonymity, segments containing responses of only 1 parent are not highlighted.

4.1 Parents by Gender and Age Bracket
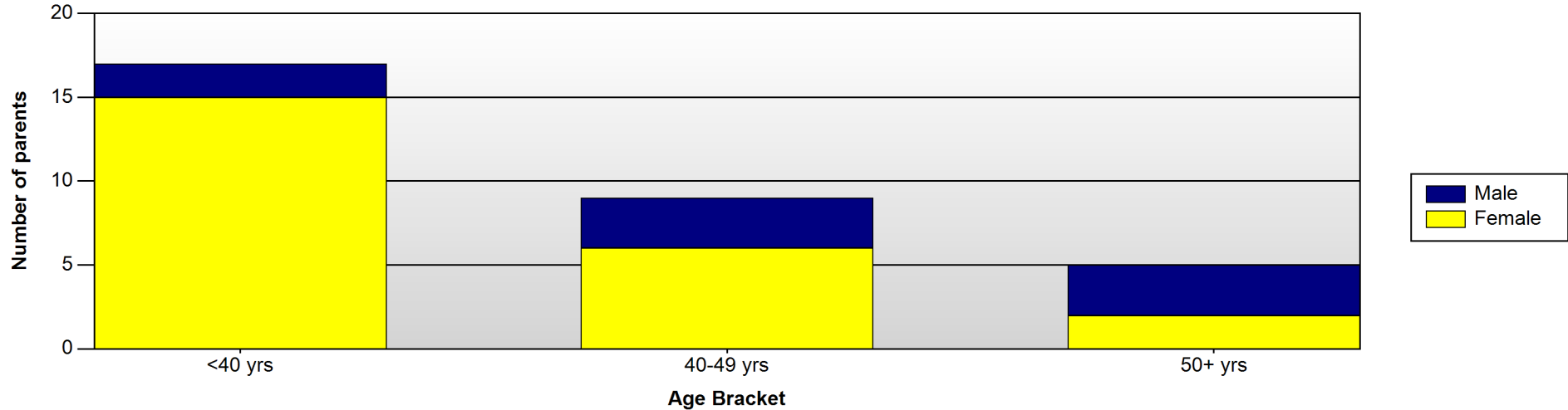
Age Bracket	Male	Female	Total	%
<40 yrs	2	15	**17**	*55%*
40-49 yrs	3	6	**9**	*29%*
50+ yrs	3	2	**5**	*16%*
Total	**8**	**23**	**31**	
%	*26%*	*74%*		

Parents selecting the gender group 'Female' and age bracket '50+ yrs' recorded the highest satisfaction score of 90% (4.52 out of 5).

Parents selecting the gender group 'Female' and age bracket '40-49 yrs' recorded the lowest satisfaction score of 75% (3.74 out of 5).

Parents selecting the gender group 'Male' and age bracket '50+ yrs' recorded the lowest satisfaction score of 75% (3.74 out of 5).

4.2 Parents by Employment Status and Age Bracket
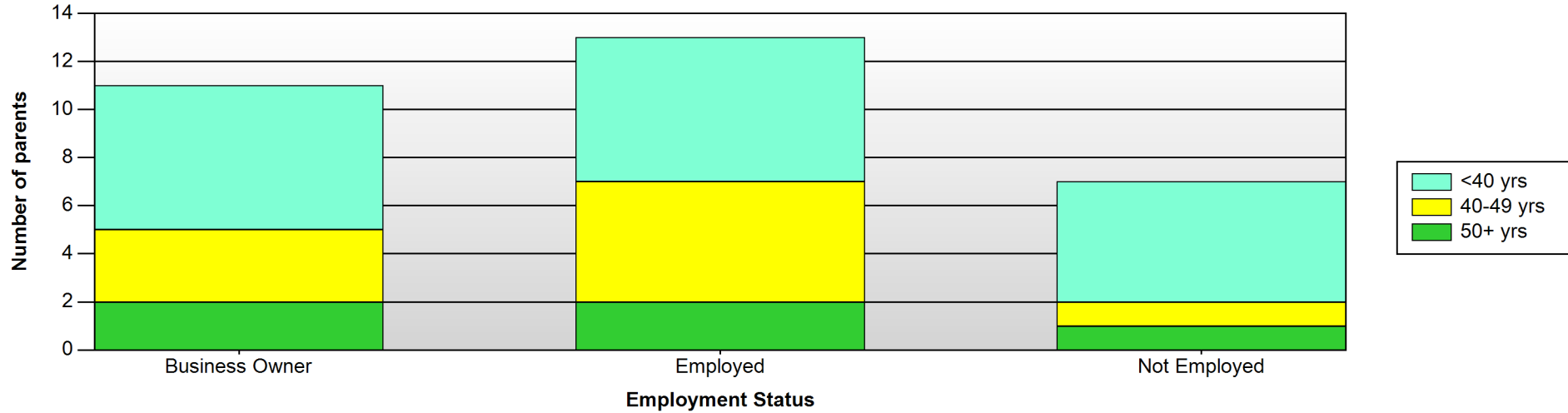
Employment Status	<40 yrs	40-49 yrs	50+ yrs	Total	%
Business Owner	6	3	2	11	35%
Employed	6	5	2	13	42%
Not Employed	5	1	1	7	23%
Total	17	9	5	31	
%	55%	29%	16%		

Parents selecting the employment status 'Not Employed' and age bracket '<40 yrs' recorded the highest satisfaction score of 94% (4.7 out of 5).

Parents selecting the employment status 'Employed' and age bracket '40-49 yrs' recorded the lowest satisfaction score of 68% (3.39 out of 5).

4.3 Parents by Enrolment Information Source and Education Level
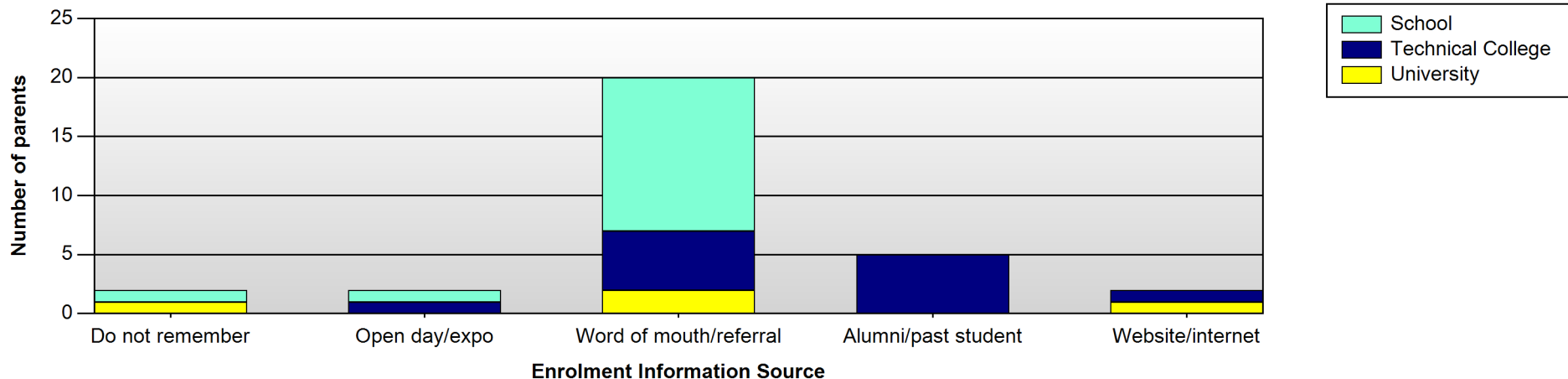
Enrolment Information Source	School	Technical College	University	Total	%
Do not remember	1		1	2	6%
Open day/expo	1	1		2	6%
Word of mouth/referral	13	5	2	20	65%
Alumni/past student		5		5	16%
Website/internet		1	1	2	6%
Total	**15**	**12**	**4**	**31**	
%	48%	39%	13%		

Parents selecting the enrolment information source 'Word of mouth/referral' and education level 'School' recorded the highest satisfaction score of 87% (4.33 out of 5).

Parents selecting the enrolment information source 'Word of mouth/referral' and education level 'University' recorded the lowest satisfaction score of 73% (3.67 out of 5).

4.4 Parents by Student Number and Enrolment Period

Note: Student Number is the number of students at the school from the same family.
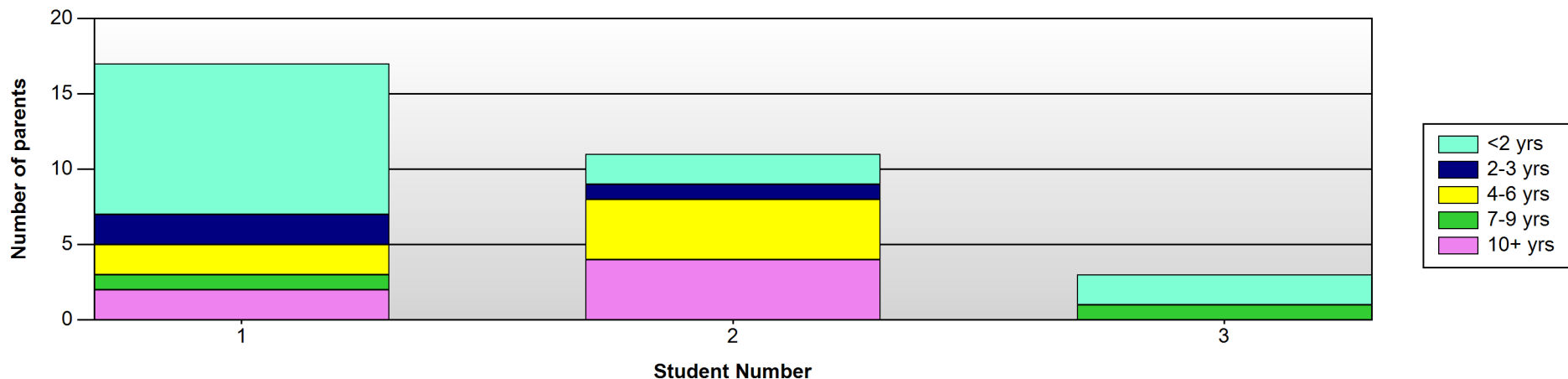
Student Number	<2 yrs	2-3 yrs	4-6 yrs	7-9 yrs	10+ yrs	Total	%
1	10	2	2	1	2	**17**	55%
2	2	1	4		4	**11**	35%
3	2			1		**3**	10%
Total	**14**	**3**	**6**	**2**	**6**	**31**	
%	45%	10%	19%	6%	19%		

Parents selecting the student number '2' and enrolment period '<2 yrs' recorded the highest satisfaction score of 98% (4.89 out of 5).

Parents selecting the student number '2' and enrolment period '<2 yrs' recorded the highest satisfaction score of 98% (4.89 out of 5).

Parents selecting the student number '2' and enrolment period '10+ yrs' recorded the lowest satisfaction score of 72% (3.59 out of 5).

Parents selecting the student number '2' and enrolment period '10+ yrs' recorded the lowest satisfaction score of 72% (3.59 out of 5).

4.5 Parents by Distance from School and Enrolment Period
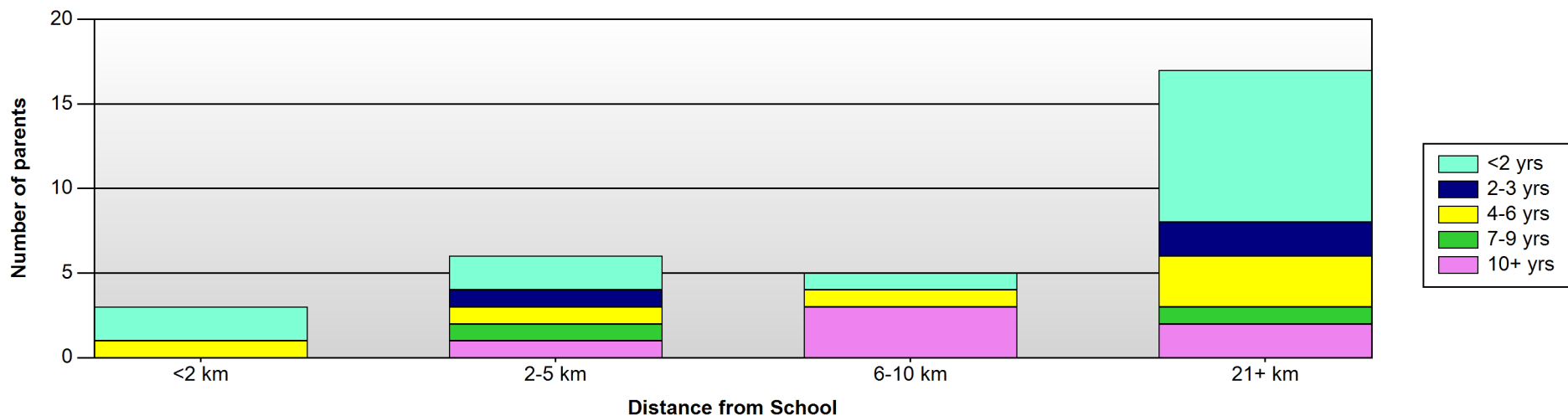
Distance from School	<2 yrs	2-3 yrs	4-6 yrs	7-9 yrs	10+ yrs	Total	%
<2 km	2		1			**3**	*10%*
2-5 km	2	1	1	1	1	**6**	*19%*
6-10 km	1		1		3	**5**	*16%*
21+ km	9	2	3	1	2	**17**	*55%*
Total	**14**	**3**	**6**	**2**	**6**	**31**	
%	*45%*	*10%*	*19%*	*6%*	*19%*		

Parents selecting the distance from school '21+ km' and enrolment period '10+ yrs' recorded the highest satisfaction score of 90% (4.51 out of 5).

Parents selecting the distance from school '6-10 km' and enrolment period '10+ yrs' recorded the lowest satisfaction score of 64% (3.2 out of 5).

4.6 Parents by School Sector and Enrolment Period
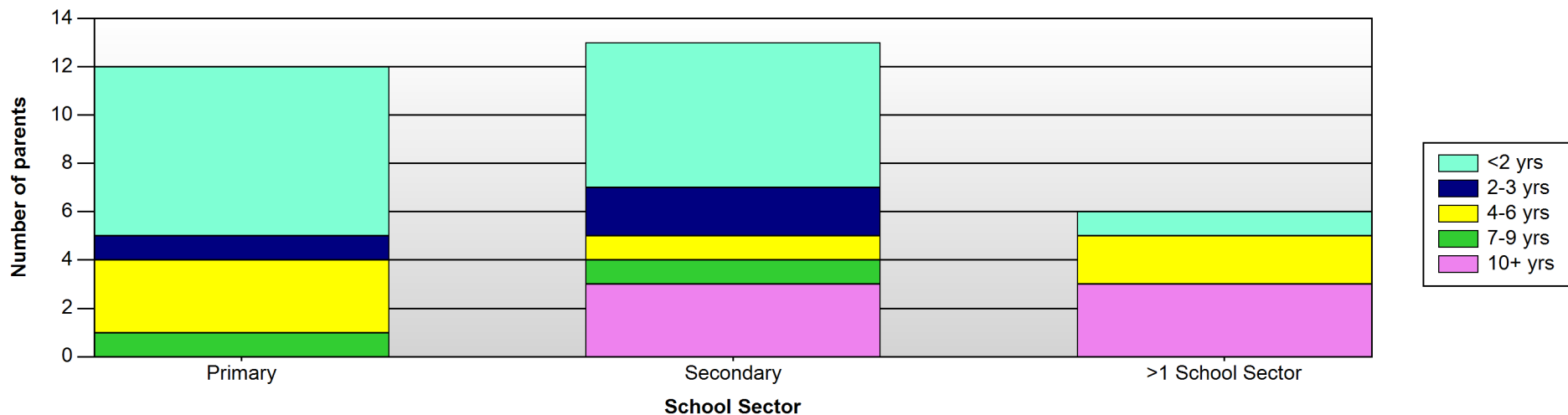
School Sector	<2 yrs	2-3 yrs	4-6 yrs	7-9 yrs	10+ yrs	Total	%
Primary	7	1	3	1		12	39%
Secondary	6	2	1	1	3	13	42%
>1 School Sector	1		2		3	6	19%
Total	14	3	6	2	6	31	
%	45%	10%	19%	6%	19%		

Parents selecting the school sector 'Primary' and enrolment period '<2 yrs' recorded the highest satisfaction score of 88% (4.42 out of 5).

Parents selecting the school sector '>1 School Sector' and enrolment period '10+ yrs' recorded the lowest satisfaction score of 67% (3.36 out of 5).

4.7 Parents by School Sector and Gender
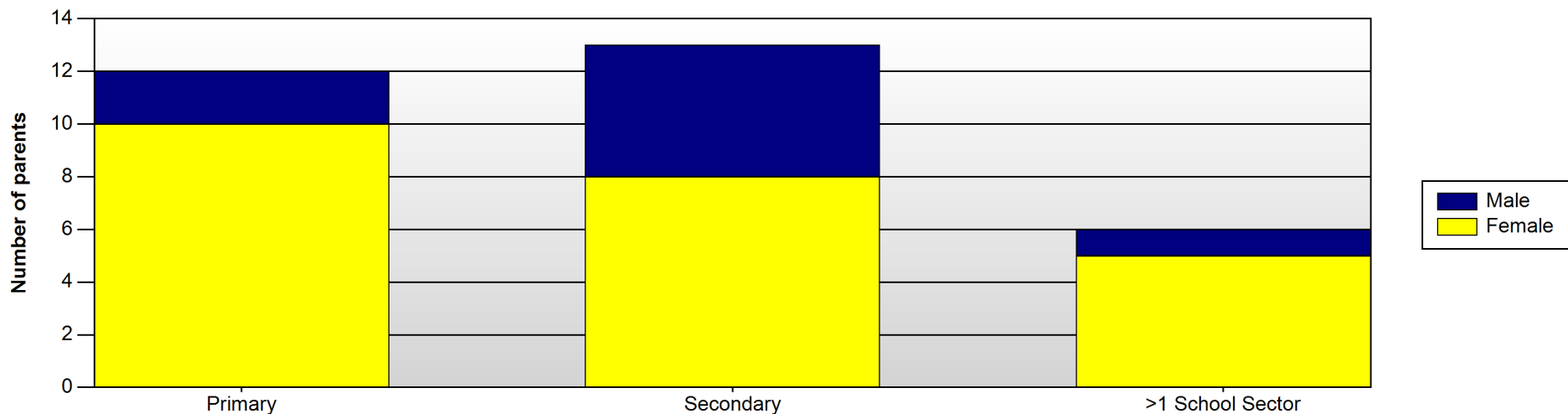
School Sector	Male	Female	Total	%
Primary	2	10	12	39%
Secondary	5	8	13	42%
>1 School Sector	1	5	6	19%
Total	8	23	31	
%	26%	74%		

Female parents selecting the school sector segment of 'Primary' recorded the highest satisfaction score of 86% (4.32 out of 5).

Male parents selecting the school sector segment of 'Secondary' recorded the lowest satisfaction score of 76% (3.78 out of 5).

5. Section 2 - Responses by Segmentation and Key Area

5.1 Responses by Key Area Summary

This section of the report provides a summary of the total responses grouped by key area. Results are ranked from highest to lowest and compared to the average overall score. In the following tables, percentages highlighted in grey represent the lowest level of satisfaction within that segment.
Note: Percentages have been rounded to the nearest whole number.
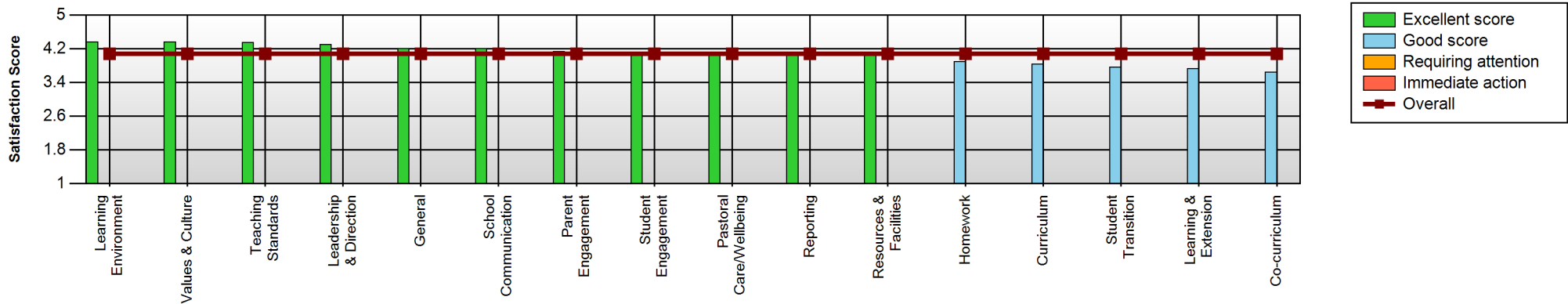
Key Area	Satisfaction	Overall	Variance
Learning Environment	4.37	4.08	7%
Values & Culture	4.37	4.08	7%
Teaching Standards	4.35	4.08	7%
Leadership & Direction	4.31	4.08	6%
General	4.21	4.08	3%
School Communication	4.21	4.08	3%
Parent Engagement	4.14	4.08	1%
Student Engagement	4.12	4.08	1%
Pastoral Care/Wellbeing	4.10	4.08	0%
Reporting	4.10	4.08	0%
Resources & Facilities	4.06	4.08	0%
Homework	3.90	4.08	-4%
Curriculum	3.84	4.08	-6%
Student Transition	3.77	4.08	-8%
Learning & Extension	3.73	4.08	-9%
Co-curriculum	3.65	4.08	-11%

An excellent outcome that indicates a real commitment on behalf of the organisation to address this issue in a tangible and relevant manner. Maintain vigilance and continue to adapt to the changing nature of the school environment.

A fair to good score that reflects a level of satisfaction on this issue. However, it falls short of an 'educator of choice' outcome. Continual and increased focus on this issue is recommended.

A poor result that suggests a core level of underlying dissatisfaction on this issue. Investigation and corrective action required.

There are significant issues for concern. This score reflects an unhealthy disconnect on this issue between the current situation and the needs and/or expectations of parents. Major corrective action required.

Key Outcomes

• Olivet Christian College recorded an overall satisfaction score of 82% (4.08 out of 5).

• Best practice areas include: Learning Environment, Values & Culture, Teaching Standards, Leadership & Direction, School Communication, General, Parent Engagement, Student Engagement, Pastoral Care/Wellbeing, Reporting, Resources & Facilities.

• Fair to good areas include: Homework, Curriculum, Student Transition, Learning & Extension, Co-curriculum.

5.2 Responses by Key Area and Gender
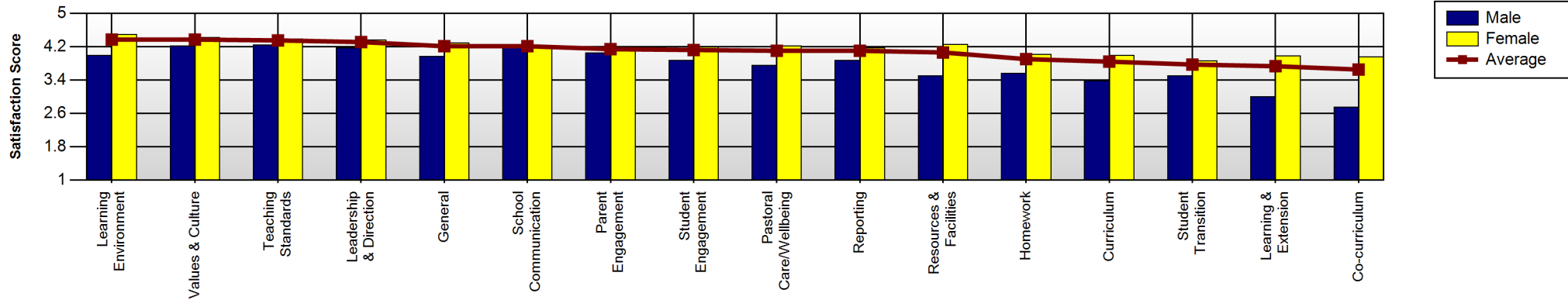
Key Area	Avg	Male		Female	
		Score	Var %	Score	Var %
Learning Environment	4.37	4.00	-8%	4.50	3%
Values & Culture	4.37	4.22	-3%	4.42	1%
Teaching Standards	4.35	4.25	-2%	4.39	1%
Leadership & Direction	4.31	4.17	-3%	4.36	1%
General	4.21	3.97	-6%	4.29	2%
School Communication	4.21	4.19	-1%	4.21	0%
Parent Engagement	4.14	4.05	-2%	4.17	1%
Student Engagement	4.12	3.87	-6%	4.20	2%
Pastoral Care/Wellbeing	4.10	3.75	-9%	4.22	3%
Reporting	4.10	3.88	-5%	4.17	2%
Resources & Facilities	4.06	3.50	-14%	4.26	5%
Homework	3.90	3.56	-9%	4.02	3%
Curriculum	3.84	3.38	-12%	4.00	4%
Student Transition	3.77	3.50	-7%	3.86	2%
Learning & Extension	3.73	3.00	-20%	3.98	7%
Co-curriculum	3.65	2.75	-25%	3.96	8%
Overall Score	**4.08**	**3.75**	**-8%**	**4.19**	**3%**

Legend ▉ Excellent score ▉ Good score ▉ Requires attention ▉ Immediate action

Key Outcomes

• Parents selecting 'Female' recorded the highest satisfaction score; parents selecting 'Male' recorded the lowest satisfaction score.

• Parents selecting 'Male' are least satisfied in the 'Co-curriculum' area; parents selecting 'Female' are least satisfied in the 'School Communication' area.

5.3 Responses by Key Area and Age Bracket
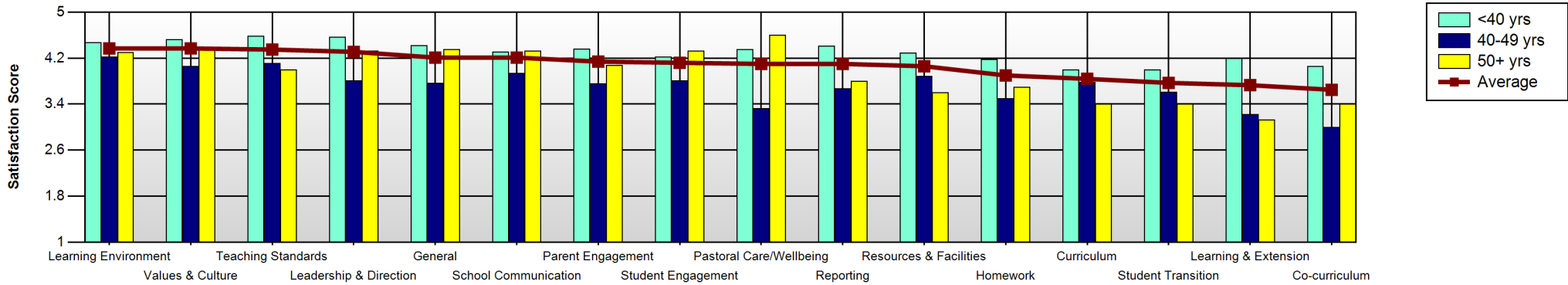
Key Area	Avg	<40 yrs		40-49 yrs		50+ yrs	
		Score	Var %	Score	Var %	Score	Var %
Learning Environment	4.37	4.47	2%	4.22	-3%	4.30	-2%
Values & Culture	4.37	4.53	4%	4.06	-7%	4.40	1%
Teaching Standards	4.35	4.59	5%	4.11	-5%	4.00	-8%
Leadership & Direction	4.31	4.57	6%	3.81	-11%	4.33	1%
General	4.21	4.42	5%	3.77	-11%	4.35	3%
School Communication	4.21	4.31	2%	3.94	-6%	4.33	3%
Parent Engagement	4.14	4.36	5%	3.76	-9%	4.08	-1%
Student Engagement	4.12	4.22	2%	3.81	-8%	4.33	5%
Pastoral Care/Wellbeing	4.10	4.35	6%	3.33	-19%	4.60	12%
Reporting	4.10	4.41	8%	3.67	-11%	3.80	-7%
Resources & Facilities	4.06	4.29	6%	3.89	-4%	3.60	-11%
Homework	3.90	4.18	7%	3.50	-10%	3.70	-5%
Curriculum	3.84	4.00	4%	3.78	-2%	3.40	-11%
Student Transition	3.77	4.00	6%	3.61	-4%	3.40	-10%
Learning & Extension	3.73	4.20	13%	3.22	-14%	3.13	-16%
Co-curriculum	3.65	4.06	11%	3.00	-18%	3.40	-7%
Overall Score	**4.08**	**4.31**	**6%**	**3.72**	**-9%**	**3.95**	**-3%**

Legend		Excellent score		Good score		Requires attention		Immediate action

Key Outcomes

• Parents selecting '<40 yrs' recorded the highest satisfaction score; parents selecting '40-49 yrs' recorded the lowest satisfaction score.

• Parents selecting '<40 yrs' are least satisfied in the 'Learning Environment' area; parents selecting '40-49 yrs' are least satisfied in the 'Pastoral Care/Wellbeing' area; parents selecting '50+ yrs' are least satisfied in the 'Learning & Extension' area.

5.4 Responses by Key Area and Employment Status
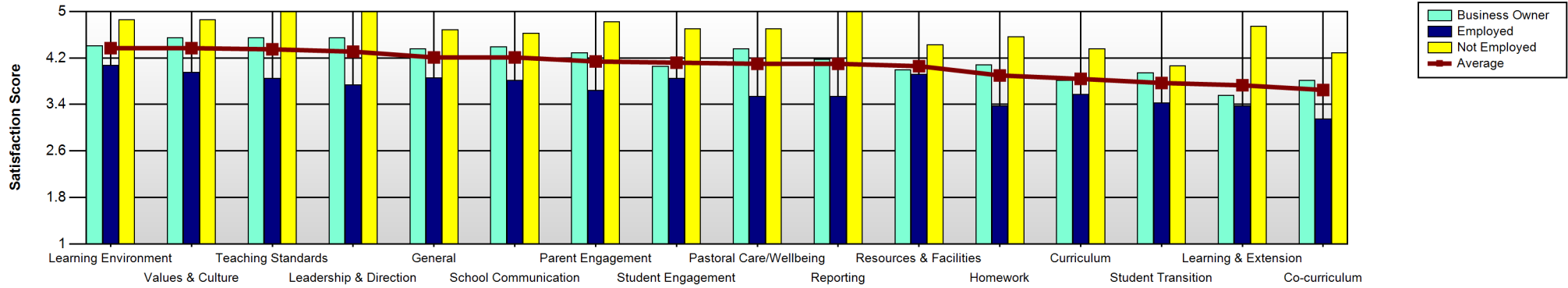
| Key Area	Avg	Business Owner		Employed		Not Employed	
		Score	Var %	Score	Var %	Score	Var %
Values & Culture	4.37	4.55	4%	3.96	-9%	4.86	11%
Learning Environment	4.37	4.41	1%	4.08	-7%	4.86	11%
Teaching Standards	4.35	4.55	4%	3.85	-12%	5.00	15%
Leadership & Direction	4.31	4.55	5%	3.74	-13%	5.00	16%
School Communication	4.21	4.40	4%	3.82	-9%	4.63	10%
General	4.21	4.36	4%	3.86	-8%	4.69	11%
Parent Engagement	4.14	4.29	4%	3.65	-12%	4.83	17%
Student Engagement	4.12	4.06	-1%	3.85	-7%	4.71	14%
Pastoral Care/Wellbeing	4.10	4.36	6%	3.54	-14%	4.71	15%
Reporting	4.10	4.18	2%	3.54	-14%	5.00	22%
Resources & Facilities	4.06	4.00	-1%	3.92	-3%	4.43	9%
Homework	3.90	4.09	5%	3.38	-13%	4.57	17%
Curriculum	3.84	3.82	-1%	3.58	-7%	4.36	13%
Student Transition	3.77	3.95	5%	3.43	-9%	4.07	8%
Learning & Extension	3.73	3.56	-5%	3.38	-9%	4.75	27%
Co-curriculum	3.65	3.82	5%	3.15	-14%	4.29	17%
Overall Score	**4.08**	**4.18**	**3%**	**3.67**	**-10%**	**4.67**	**15%**

Legend		Excellent score		Good score		Requires attention		Immediate action

Key Outcomes

• Parents selecting 'Not Employed' recorded the highest satisfaction score; parents selecting 'Employed' recorded the lowest satisfaction score.

• Parents selecting 'Business Owner' are least satisfied in the 'Learning & Extension' area; parents selecting 'Employed' are least satisfied in the 'Reporting' area; parents selecting 'Not Employed' are least satisfied in the 'Student Transition' area.

5.5 Responses by Key Area and Education Level
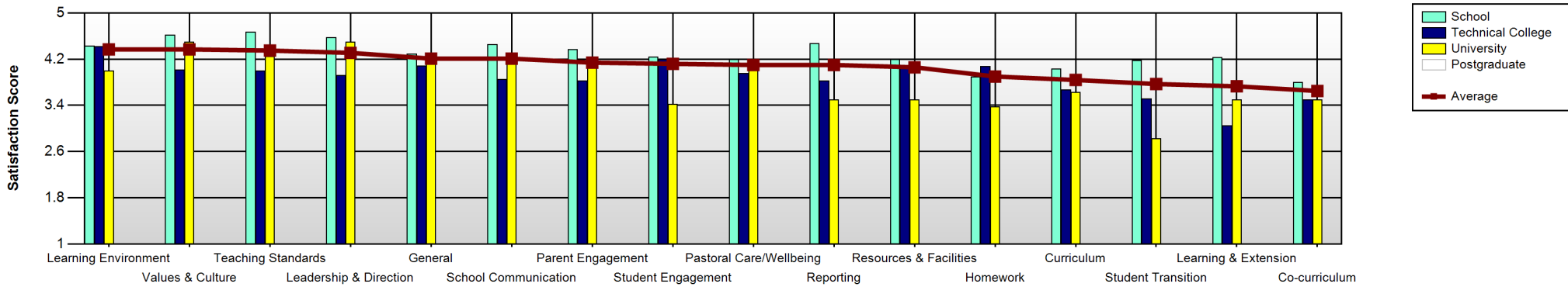
Key Area	Avg	School		Technical College		University	
		Score	Var %	Score	Var %	Score	Var %
Learning Environment	4.37	4.43	1%	4.42	1%	4.00	-8%
Values & Culture	4.37	4.62	6%	4.02	-8%	4.50	3%
Teaching Standards	4.35	4.67	7%	4.00	-8%	4.25	-2%
Leadership & Direction	4.31	4.58	6%	3.92	-9%	4.50	4%
General	4.21	4.29	2%	4.09	-3%	4.26	1%
School Communication	4.21	4.46	6%	3.85	-9%	4.31	2%
Parent Engagement	4.14	4.37	6%	3.83	-7%	4.20	1%
Student Engagement	4.12	4.24	3%	4.20	2%	3.42	-17%
Pastoral Care/Wellbeing	4.10	4.20	2%	3.96	-3%	4.13	1%
Reporting	4.10	4.47	9%	3.83	-7%	3.50	-15%
Resources & Facilities	4.06	4.20	3%	4.08	1%	3.50	-14%
Homework	3.90	3.90	0%	4.08	5%	3.38	-13%
Curriculum	3.84	4.03	5%	3.67	-5%	3.63	-6%
Student Transition	3.77	4.18	11%	3.52	-7%	2.83	-25%
Learning & Extension	3.73	4.23	13%	3.05	-18%	3.50	-6%
Co-curriculum	3.65	3.80	4%	3.50	-4%	3.50	-4%
Overall Score	**4.08**	**4.29**	**5%**	**3.88**	**-5%**	**3.84**	**-6%**

Legend		Excellent score		Good score		Requires attention		Immediate action

Key Outcomes

• Parents selecting 'School' recorded the highest satisfaction score; parents selecting 'University' recorded the lowest satisfaction score.

• Parents selecting 'School' are least satisfied in the 'Homework' area; parents selecting 'Technical College' are least satisfied in the 'Learning & Extension' area; parents selecting 'University' are least satisfied in the 'Student Transition' area.

## 5.6 Responses by Key Area and Number of Students Per Family
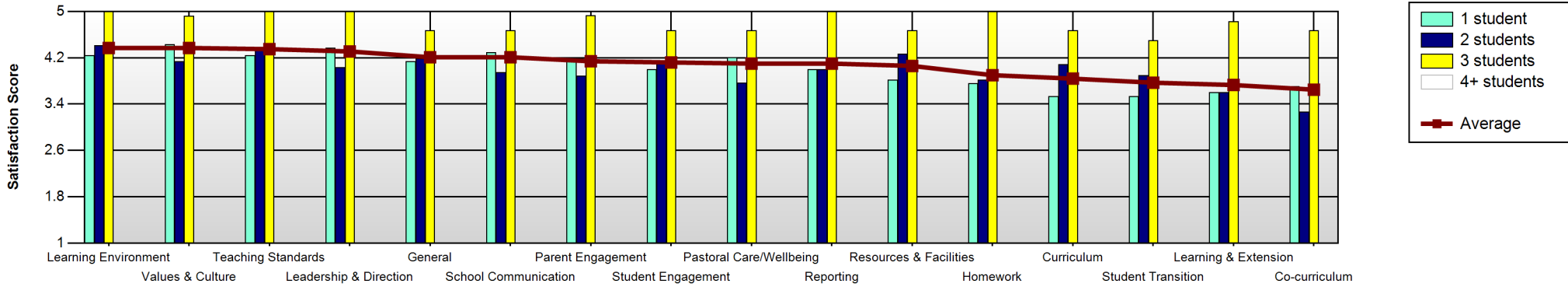
Key Area	Avg	1 student		2 students		3 students	
		Score	Var %	Score	Var %	Score	Var %
Learning Environment	4.37	4.24	-3%	4.41	1%	5.00	14%
Values & Culture	4.37	4.43	1%	4.14	-5%	4.92	13%
Teaching Standards	4.35	4.24	-3%	4.36	0%	5.00	15%
Leadership & Direction	4.31	4.37	1%	4.03	-6%	5.00	16%
General	4.21	4.14	-2%	4.19	0%	4.67	11%
School Communication	4.21	4.29	2%	3.95	-6%	4.67	11%
Parent Engagement	4.14	4.16	1%	3.89	-6%	4.93	19%
Student Engagement	4.12	4.00	-3%	4.15	1%	4.67	13%
Pastoral Care/Wellbeing	4.10	4.21	3%	3.77	-8%	4.67	14%
Reporting	4.10	4.00	-2%	4.00	-2%	5.00	22%
Resources & Facilities	4.06	3.82	-6%	4.27	5%	4.67	15%
Homework	3.90	3.76	-3%	3.82	-2%	5.00	28%
Curriculum	3.84	3.53	-8%	4.09	7%	4.67	22%
Student Transition	3.77	3.53	-6%	3.90	4%	4.50	19%
Learning & Extension	3.73	3.60	-3%	3.60	-3%	4.83	30%
Co-curriculum	3.65	3.71	2%	3.27	-10%	4.67	28%
Overall Score	4.08	4.00	-2%	3.99	-2%	4.80	18%

Legend		Excellent score		Good score		Requires attention		Immediate action

Key Outcomes

• Parents selecting '3' recorded the highest satisfaction score; parents selecting '2' recorded the lowest satisfaction score.

• Parents selecting '1' are least satisfied in the 'Curriculum' area; parents selecting '2' are least satisfied in the 'Co-curriculum' area; parents selecting '3' are least satisfied in the 'General' area.

5.7 Responses by Key Area and Enrolment Period
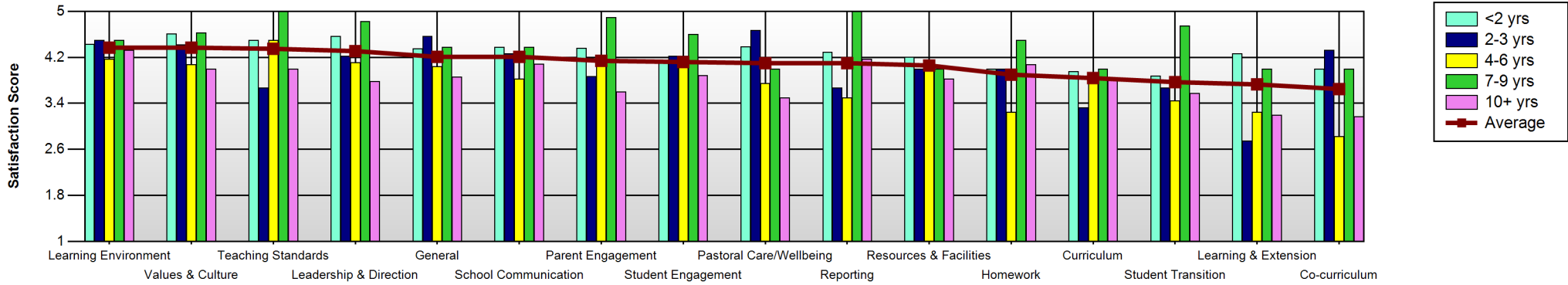
Key Area	Avg	<2 yrs		2-3 yrs		4-6 yrs		7-9 yrs		10+ yrs	
		Score	Var %	Score	Var %	Score	Var %	Score	Var %	Score	Var %
Learning Environment	4.37	4.43	1%	4.50	3%	4.17	-5%	4.50	3%	4.33	-1%
Values & Culture	4.37	4.61	5%	4.42	1%	4.08	-7%	4.63	6%	4.00	-8%
Teaching Standards	4.35	4.50	3%	3.67	-16%	4.50	3%	5.00	15%	4.00	-8%
Leadership & Direction	4.31	4.57	6%	4.22	-2%	4.11	-5%	4.83	12%	3.78	-12%
General	4.21	4.35	3%	4.57	9%	4.04	-4%	4.38	4%	3.86	-8%
School Communication	4.21	4.38	4%	4.27	1%	3.83	-9%	4.38	4%	4.09	-3%
Parent Engagement	4.14	4.36	5%	3.87	-7%	4.07	-2%	4.90	18%	3.60	-13%
Student Engagement	4.12	4.10	-1%	4.22	2%	4.22	2%	4.60	12%	3.89	-6%
Pastoral Care/Wellbeing	4.10	4.39	7%	4.67	14%	3.75	-9%	4.00	-2%	3.50	-15%
Reporting	4.10	4.29	5%	3.67	-11%	3.50	-15%	5.00	22%	4.17	2%
Resources & Facilities	4.06	4.21	4%	4.00	-1%	4.00	-1%	4.00	-1%	3.83	-6%
Homework	3.90	4.00	3%	4.00	3%	3.25	-17%	4.50	15%	4.08	5%
Curriculum	3.84	3.96	3%	3.33	-13%	3.75	-2%	4.00	4%	3.83	0%
Student Transition	3.77	3.88	3%	3.67	-3%	3.45	-8%	4.75	26%	3.58	-5%
Learning & Extension	3.73	4.27	14%	2.75	-26%	3.25	-13%	4.00	7%	3.20	-14%
Co-curriculum	3.65	4.00	10%	4.33	19%	2.83	-22%	4.00	10%	3.17	-13%
Overall Score	4.08	**4.27**	**5%**	**4.01**	**-2%**	**3.80**	**-7%**	**4.47**	**9%**	**3.81**	**-7%**

Legend		Excellent score		Good score		Requires attention		Immediate action

Key Outcomes

• Parents selecting '7-9 yrs' recorded the highest satisfaction score; parents selecting '4-6 yrs' recorded the lowest satisfaction score.

• Parents selecting '<2 yrs' are least satisfied in the 'Student Engagement' area; parents selecting '2-3 yrs' are least satisfied in the 'Learning & Extension' area; parents selecting '4-6 yrs' are least satisfied in the 'Co-curriculum' area; parents selecting '7-9 yrs' are least satisfied in the 'Pastoral Care/Wellbeing' area; parents selecting '10+ yrs' are least satisfied in the 'Pastoral Care/Wellbeing' area.

## 5.8 Responses by Key Area and Distance from School
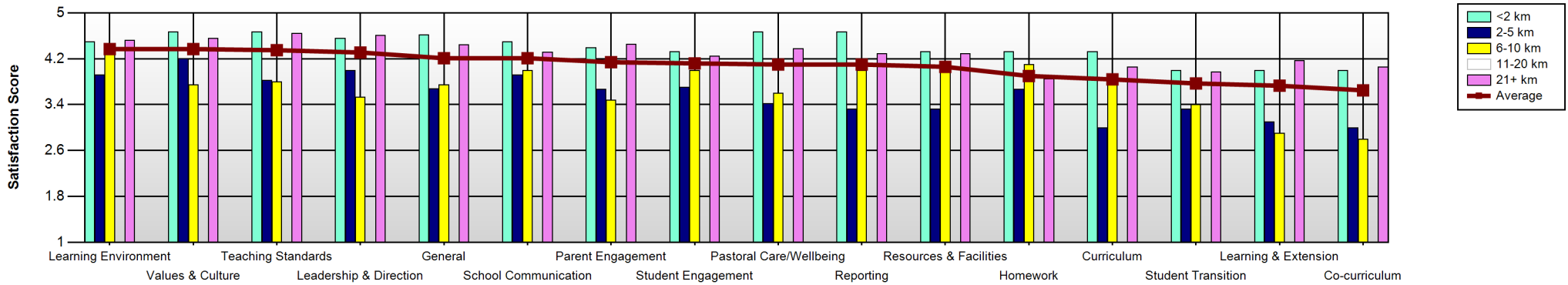
Key Area	Avg	<2 km		2-5 km		6-10 km		21+ km	
		Score	Var %	Score	Var %	Score	Var %	Score	Var %
Learning Environment	4.37	4.50	3%	3.92	-10%	4.30	-2%	4.53	4%
Values & Culture	4.37	4.67	7%	4.21	-4%	3.75	-14%	4.56	4%
Teaching Standards	4.35	4.67	7%	3.83	-12%	3.80	-13%	4.65	7%
Leadership & Direction	4.31	4.56	6%	4.00	-7%	3.53	-18%	4.61	7%
General	4.21	4.62	10%	3.68	-13%	3.75	-11%	4.45	6%
School Communication	4.21	4.50	7%	3.92	-7%	4.00	-5%	4.32	3%
Parent Engagement	4.14	4.40	6%	3.67	-11%	3.48	-16%	4.46	8%
Student Engagement	4.12	4.33	5%	3.71	-10%	4.00	-3%	4.25	3%
Pastoral Care/Wellbeing	4.10	4.67	14%	3.42	-17%	3.60	-12%	4.38	7%
Reporting	4.10	4.67	14%	3.33	-19%	4.00	-2%	4.29	5%
Resources & Facilities	4.06	4.33	7%	3.33	-18%	4.00	-1%	4.29	6%
Homework	3.90	4.33	11%	3.67	-6%	4.10	5%	3.85	-1%
Curriculum	3.84	4.33	13%	3.00	-22%	3.80	-1%	4.06	6%
Student Transition	3.77	4.00	6%	3.33	-12%	3.40	-10%	3.97	5%
Learning & Extension	3.73	4.00	7%	3.10	-17%	2.90	-22%	4.17	12%
Co-curriculum	3.65	4.00	10%	3.00	-18%	2.80	-23%	4.06	11%
Overall Score	**4.08**	**4.41**	**8%**	**3.57**	**-13%**	**3.70**	**-9%**	**4.31**	**6%**

Legend: ■ Excellent score ■ Good score ■ Requires attention ■ Immediate action

Key Outcomes

• Parents selecting '<2 km' recorded the highest satisfaction score; parents selecting '2-5 km' recorded the lowest satisfaction score.

• Parents selecting '<2 km' are least satisfied in the 'Learning Environment' area; parents selecting '2-5 km' are least satisfied in the 'Curriculum' area; parents selecting '6-10 km' are least satisfied in the 'Co-curriculum' area; parents selecting '21+ km' are least satisfied in the 'Homework' area.

5.9 Responses by Key Area and School Sector
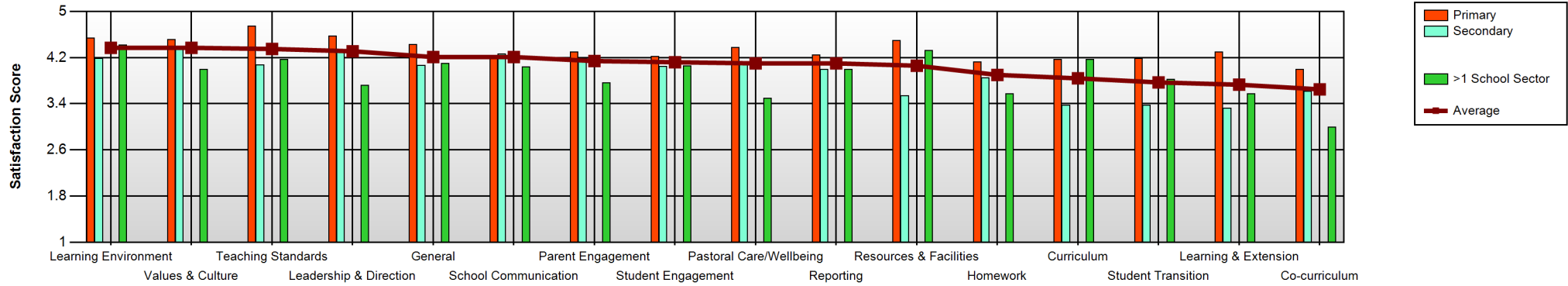
Key Area	Avg	Primary		Secondary		>1 School Sector	
		Score	Var %	Score	Var %	Score	Var %
Learning Environment	4.37	4.54	4%	4.19	-4%	4.42	1%
Values & Culture	4.37	4.52	3%	4.40	1%	4.00	-8%
Teaching Standards	4.35	4.75	9%	4.08	-6%	4.17	-4%
Leadership & Direction	4.31	4.58	6%	4.33	1%	3.72	-14%
General	4.21	4.43	5%	4.07	-3%	4.10	-3%
School Communication	4.21	4.22	0%	4.27	2%	4.04	-4%
Parent Engagement	4.14	4.30	4%	4.17	1%	3.77	-9%
Student Engagement	4.12	4.22	2%	4.05	-2%	4.06	-2%
Pastoral Care/Wellbeing	4.10	4.38	7%	4.12	0%	3.50	-15%
Reporting	4.10	4.25	4%	4.00	-2%	4.00	-2%
Resources & Facilities	4.06	4.50	11%	3.54	-13%	4.33	7%
Homework	3.90	4.13	6%	3.85	-1%	3.58	-8%
Curriculum	3.84	4.17	9%	3.38	-12%	4.17	9%
Student Transition	3.77	4.19	11%	3.38	-10%	3.83	2%
Learning & Extension	3.73	4.30	15%	3.33	-11%	3.58	-4%
Co-curriculum	3.65	4.00	10%	3.62	-1%	3.00	-18%
Overall Score	**4.08**	**4.34**	**6%**	**3.92**	**-4%**	**3.89**	**-5%**

Legend		Excellent score		Good score		Requires attention		Immediate action

Key Outcomes

• Parents selecting 'Primary' recorded the highest satisfaction score; parents selecting '>1 School Sector' recorded the lowest satisfaction score.

• Parents selecting 'Primary' are least satisfied in the 'School Communication' area; parents selecting 'Secondary' are least satisfied in the 'Resources & Facilities' area; parents selecting '>1 School Sector' are least satisfied in the 'Co-curriculum' area.